Turbo NAS 疑難排解手冊

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此手冊提供排除 QNAP Turbo NAS 產品之軟硬體問題時可能需要的相關資訊，內容適用於韌體版本為 V3.0.0 或以上的 Turbo NAS 型號。

法律聲明

本公司保留變更產品規格的權利，如有變更，恕不另行通知。本文件中的資訊如有變更，恕不另行通知。

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請務必定期備份硬碟中的資料，以避免任何意外、人為操作疏失或硬碟故障所造成的資料毀損。威聯通不負責任何資料遺失或復原。

如要把 NAS 或任何包裝內零件退回或維修，請確定貨品妥善包裝以確保運送無誤。若貨品運送期間因不妥善包裝造成任何損壞，威聯通一概不予負責。

FCC 聲明

本產品已通過測試並符合 FCC 規則第 15 部分 B 級數位裝置之限制。此等限制旨在為家用裝置提供免於有害干擾之合理保護所設計。本產品產生、使用、並可能放射無線電頻率能量，若未依據指示安裝及使用，可能對無線電通訊造成有害干擾。但特定之安裝並不保證免於發生干擾。若本產品對收音機、電視之收訊造成有害干擾(可開關設備之電源確認)，建議使用者以下列一種或多種方式改善干擾狀況：

- 重新調整或放置接收天線。
- 增加本產品與接收器之間的距離。
- 將本產品連接到與接收器不同的電源插座上。
- 如需協助，請洽詢經銷商或專業的收音機或電視技術人員。

未經製造廠商許可的變更或修改可能導致使用者喪失操作本產品的權利。
應使用遮蔽線纜以符合 FCC 規則第 15 條 B 款所載之 B 級限制。

CE 聲明

本產品符合 CE Class B 規範。

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1. 一般資訊

您可以在威聯通網站或以下連結取得 Turbo NAS 最新的產品相容資訊、韌體更新、技術文件及其他產品資訊。

軟硬體相容資訊：
http://www.qnap.com/pro_compatibility.asp

NAS 產品更新韌體：
http://www.qnap.com/download.asp

應用說明：
http://www.qnap.com/pro_features.asp

FAQ 及 QNAP Wiki：
http://www.qnap.com/faq.asp
http://wiki.qnap.com/wiki/Main_Page

2. 安全須知

1. 本產品的工作溫度介於 0°C–40°C，相對濕度為 0%–95%。請確保其放置場所通風良好。
2. 與本產品所連接的線路和裝置必須能提供本產品正常的電量(100W, 90–264V)，以確保其運作正常。
3. 切勿將產品放置在直接受陽光曝曬或靠近化學藥劑的場所。請確保其所在環境恆定溫度與溼度的維持。
4. 清潔時，先將電源插頭及所有線路拔下，再以乾布擦拭即可。切勿使用任何化學藥劑或噴霧式清潔劑。
5. 為確保機器正常運作，以及避免機器過熱，切勿將任何物品或重物放置於機器上。
6. 安裝硬碟時，請務必使用平頭螺絲將硬碟固定在硬碟抽取盒上，以確保其運作正常。
7. 切勿使產品靠近水源。
8. 切勿將產品放置在不平穩的桌子或檯面上，以避免產品滑落而損壞。
9. 使用本產品時，請留意當地的電壓指示。若您無法確定，請洽詢經銷商或當地電力公司。
10. 切勿放置任何物品於電源線上。
11. 切勿自行修護本產品。因為不當的拆裝，可能導致觸電或其他不良後果。若有任何維修問題，請洽當地經銷商。
12. 機架式系統只適用於機房，並應由授權之系統管理員管理及維護。機房必須上鎖，並只允許授權人員進入。
13. TS-809U 有兩個電源供電，為避免電擊危險，操作時需要加倍小心，只有當這兩個電源完全斷開時才可以安全操作(進行維修)。

警告：

如錯誤更換電池，可能會有導致爆炸的危險。更換電池時，請務必更換同類型之電池，或更換製造商建議的類型。請依照當地廢棄物管理辦法規定，處理使用過之電池組。

切勿觸摸系統內之風扇，以避免嚴重性傷害。

3. 排除硬體問題

Q1. 如何檢查及確定系統已故障？

如您的 NAS 無法正常運作，請依照以下步驟檢查系統：

將系統的硬碟移除，然後開機。按下電源按鈕後，您會聽到一聲嗶聲，並在大約兩分鐘後聽到另一聲嗶聲。如您沒有聽到第二次嗶聲，代表系統的硬體可能故障，請聯絡您的經銷商或代理商。

注意：請於 NAS 的[系統管理]>[硬體設定]頁面啟動系統程序（開機、關機及韌體更新）的蜂鳴器警示功能。

注意：系統必須由專業的技術人員維修，請勿自行維修系統。

Q2. 系統的自動備份按鈕（USB one touch copy button）無法使用。

請檢查以下項目：

1. 自動備份按鈕只適用於系統前方的 USB 介面，請確定 USB 外接裝置已連接至 NAS 前方的 USB 介面。
2. 以管理者身份登入系統管理頁面，在[資料備份] > [USB 單鍵備份]頁面設定備份模式。
3. 在相容性列表上檢查系統是否支援該外接裝置：
   http://www.qnap.com/pro_compatibility.asp

Q3. 若系統風扇、LCD 螢幕或其他硬件不正常運作，該如何處理？

請勿自行維修或更換系統任何硬件，您應立即聯絡經銷商或代理商，以安排維修或更換服務。

4. 機身更換

Q1. 如 NAS 的機身損毀，該如何處理？

若 NAS 的機身損毀，您可能需要向威聯通授權的經銷商或代理商購買新的 NAS，然後將原有的硬碟安裝至新的系統，所有硬碟資料將被保留。請依照以下程序操作：

1. 確定原來的 NAS 的硬碟並未損毀。
2. 準備與原來的系統相同型號的 NAS，您可以向經銷商或代理商查詢。
3. 關閉機身損毀的系統。
4. 移除機身損毀之系統內的所有硬碟（包含原來的硬碟抽換盒）。
5. 將硬碟連硬碟抽換盒按原來的次序順序安裝至新的 NAS 內。
6. 將新的 NAS 接上電源並開機，檢查系統是否可正常運作。

注意：NAS 必須由專業的技術人員維修，請勿自行維修系統。

5. 排除硬碟問題

Q1. NAS 顯示硬碟錯誤，該如何處理？

1. 以管理者身份登入 NAS 管理頁面，於[系統管理] > [系統記錄]頁面檢查是否有這項記錄：
   "disk drive x failed or is unplugged"
2. 檢查系統的 LCD 螢幕（如有）是否顯示：disk drive x failed or is unplugged
3. 在系統的[磁碟管理] > [硬碟管理]系統檢視是否有硬碟錯誤資訊，如[沒有硬碟]。

解決方法：

1. 如硬碟組態為 RAID 1、RAID 5 或 RAID 6：請將 NAS 關機，更換損毀的硬碟，裝上新硬碟，然後重新啟動系統。NAS 會自動重建 RAID 磁碟組態，成功重建後，NAS 可以回復正常運作，RAID 資料保護功能亦會回復。

2. RAID 10：如 RAID 10 磁碟組態內的其中一顆硬碟或兩顆來自不同 RAID 1 組態的硬碟損毀，請將 NAS 關機，更換損毀的硬碟，裝上新硬碟後，重新開啟系統，NAS 便會開始重建 RAID 磁碟組態。如 RAID 磁碟組態成功重建，系統將可正常運作，RAID 資料保護功能亦會回復。如 RAID 10 內同一組 RAID 1 組態的兩顆硬碟同時損毀，資料將無法回復。請更換硬碟並重新建立磁碟組態。

注意：建議您選用相同品牌及型號的硬碟取代損毀之硬碟。 如 RAID 磁碟陣列內損毀之硬碟數目超過上限，磁碟組態將無法重建，硬碟資料亦會遺失。

3. 如硬碟組態為單獨硬碟、JBOD 或 RAID 0：將 NAS 關機，更換損毀的硬碟，然後重新啟動 NAS。系統完成開機程序後，請以管理者身份登入系統的管理頁面，在[磁碟管理] > [系統管理]頁面設定硬碟，新安裝的硬碟將被格式化，硬碟原來的資料亦將被清除。

注意：損毀硬碟內的資料將無法回復。

更換損毀的硬碟：

1. 從系統內取出硬碟連硬碟抽取盒。
2. 移除硬碟抽取盒內的硬碟，檢查硬碟是否損毀。您可以將可能損毀的硬碟抽入其他 QNAP NAS（如有）並檢查硬碟是否可被讀取。
3. 更換損毀的硬碟。
4. 檢查新硬碟的 master 及 slave 設定。

更換硬碟後之硬碟檢查：

1. 啟動 NAS。
2. 檢查 LCD 螢幕（如有）是否出現硬碟錯誤訊息。
3. 以管理者身份登入 NAS。
4. 在[磁碟管理] > [硬碟管理] 檢查硬碟狀態，如硬碟的狀態為[未格式化]，代表硬碟已正確安裝。
5. 要設定新硬碟為單獨硬碟，請透過網頁管理介面格式化硬碟。
6. 如硬碟組態為 RAID 1、RAID 5 或 RAID 6，NAS 會在重新啟動後自動重建磁碟組態。請確定在 RAID 組態重建後可以正確存取 NAS 的資料。

Q2. 系統無法偵測到硬碟，管理頁面上顯示：hard disk failed or unplugged

可能原因：

1. 系統不支援該硬碟型號，請參考硬碟相容性列表：http://www.qnap.com/pro_compatibility.asp
2. 硬碟可能損毀，請更換硬碟。
3. 硬碟插槽可能損毀，請將硬碟插入另一個插槽（如有），然後再試一次。

6. 排除電源問題

Q. 按下電源按鈕後，系統仍無法關機。

請確定系統的電源線、變壓器及電源供應器已正確連接以及供電正常，如問題仍持續，請聯絡您的經銷商或代理商洽詢維修或更換服務。

Q. 我已在 NAS 系統安裝兩組電源供應器，但當移除其中一組電源供應器時，系統並未記錄錯誤訊息。

請於[系統管理] > [硬體設定]頁面檢查備援電源供應選項是否已啟動。啟動後，NAS 將會於[系統記錄]頁面開始記錄有關電源供應器的錯誤訊息。

Q. NAS 的電源供應器上的紅色按鈕作用為何？

此紅色按鈕用於電源供應器錯誤發生時，重設電源供應器。若您已在[系統管理] > [硬體設定]頁面啟動備援電源選項，當系統電源供應器無法正常運作時，您可以按下電源供應器上的紅色按鈕，並檢查電源供應是否運作正常。如電源供應器錯誤持續，請聯絡經銷商或代理商的技術人員。

7. 排除軟體問題

Q. 我已連接 NAS 及電腦至相同的網域，但 Finder 仍無法找到系統。

請確定您的 NAS 及電腦已連接至相同的網域。如您使用 Windows XP SP1，請依照以下步驟操作：

1. 在[控制台] (Control Panel)的[類別檢視] (Category View)模式下選擇[網路連線設定] (Network and Internet Connections)或在[控制台] (Control Panel)的[傳統檢視] (Classic View) 模式下選擇[網路設定] (Network Settings)。
2. 點選 Network Connections，然後雙擊網路連線圖示。
3. 點選 Properties，然後選擇 Advanced。
4. 取消 Internet Connection Firewall 選項。
5. 重新安裝 Finder 並再次尋找系統。

如您使用 Windows XP SP2，在執行 Finder 時，按一下[解除封鎖] (Unblock)即可。Windows 7 使用者可按[Allow access]解除 Windows 防火牆的封鎖。如仍無法找到系統，請檢查是否仍有其他防毒程式或防火牆正在使用，請關閉這些程式，然後再次執行 Finder。

如仍無法透過 Finder 找到 NAS，或在網頁瀏覽器輸入 NAS IP 後仍無法連線，請執行以下步驟：

1. 檢查您的網路線以及 NAS 的 LAN LED 是否正在閃爍。

2. 檢查系統的狀態 LED (或電源 LED)是否亮綠色。
   如狀態或電源 LED 閃爍紅色或紅綠色交叉閃爍，代表系統仍未被初始代或硬碟未預備好。

3. 按 NAS 的重設按鈕 3-4 秒重設系統，系統的管理者密碼及網路設定將回復至出廠值（使用 DHCP 連線，登入名稱及密碼為 admin）。
   系統重新啟動並發出兩次嗶聲後，請再次執行 Finder 尋找 NAS，或開啟網頁瀏覽器並輸入 http://*NAS_IP*:8080。如您的 NAS 直接連接至電腦，可以輸入預設 IP 位址：169.254.100.100:8080

4. 如在第 3 步後仍無法連線至 NAS，請依照以下步驟操作。
   a. 將 NAS 關機。
   b. 取出系統內所有硬碟，重新啟動 NAS。

按下電源按鈕後，系統會發出一聲嗶聲，兩分鐘後會再發出兩聲嗶聲。如您無法聽到第二次的嗶聲，代表系統發生錯誤，請聯絡您的經銷商或代理商安排維修及更換服務。

8. ARM系統NAS型號之韌體回復說明

適用 QNAP NAS 型號：TS-110、TS-112、TS-119、TS-210、TS-212、TS-219、TS-219P、TS-410、TS-410U、TS-412、TS-412U、TS-419P、TS-419U、TS-419U+、TS-119P+、TS-219P+及 TS-419P+。

如使用者在更新系統韌體時因停電或網路連線中斷導致韌體更新失敗，可參考此說明回復系統韌體。要確定本說明適用於您的 NAS，請先照以下步驟檢查系統狀態。

1. 將 NAS 關機。
2. 移除系統內所有硬碟。
3. 啟動 NAS。
4. 等候約十秒，您會聽到一聲短嗶聲。
5. 短嗶聲後兩分鐘，系統會再發出一聲長嗶聲。
6. 如您只聽到短嗶聲，或沒有聽到任何嗶聲，請依照此說明回復 NAS。

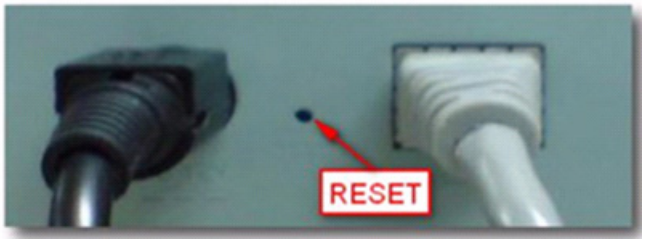
請依照以下步驟回復 NAS：

1. 請透過以下連結下載系統的 CD ISO（光碟映像檔）：
   a. TS-110、TS-119、TS-210、TS-219 或 TS-219P
   ftp://csdread:csdread@ftp.qnap.com.tw/NAS/live_cd/Flash_Reburn_live-cd-2009-09-24(TS-110&119&210&219&219P).iso
   b. 一、二或四顆硬碟 NAS 型號
   ftp://csdread:csdread@ftp.qnap.com.tw/NAS/live_cd/Flash_Reburn_live-cd-2009-12-09(TS-410&410U&419P&419U).iso
   c. TS-119P+、TS-219P+或 TS-419P+
   http://us1.qnap.com/Storage/tsd/live-cd-2010-10-08.(TS-x19P+_Recovery).iso
   d. TS-112/212/412/412U/419U/419U+
   http://us1.qnap.com/Storage/tsd/live-cd-2011-03-02(TS-x12_412U_419U_419U+).iso

注意：如使用一或二顆硬碟的 NAS 型號 (TS-110/210/119/219/219P)，請使用 CD ISO (a)。如無法回復 NAS 韌體，請使用 CD ISO (b)再試一次。

2. 將 ISO 映像檔燒成 CD 光碟片。
3. 將 CD 光碟片插入電腦，並透過光碟片開機。

4. 登入視窗顯示時，請直接前往下一步，無需輸入任何登入資訊。
5. 關閉 NAS 及移除所有硬碟。
6. 使用網路線將 NAS 直接連接至電腦。如您的 NAS 提供兩個網路介面，請透過 LAN 2 將 NAS 連線至電腦。
7. 以筆尖或其他尖物按壓系統的重設按鈕（如下圖示）。



8. 按壓 NAS 的電源按鈕約 5-8 秒，直至聽到兩聲短嗶聲，系統的狀態 LED 會交叉閃爍紅綠色，然後亮紅色。
9. NAS 的 LAN LED 會閃爍幾秒，然後亮紅色。
10. 此時，請勿對 NAS 進行任何操作、關機或拔除電源線。請等候約五分鐘。
11. 待 NAS 發出一聲長嗶聲或兩聲短嗶聲，以及狀態 LED 閃爍綠色。系統會重新啟動，此時，您無需進行任何操作。
12. 重新啟動系統約需三分鐘，之後會聽到一聲長嗶聲。
13. 將 NAS 連接至 switch 或 router，然後使用 QNAP Finder 尋找 NAS。

如問題持續，該如何處理？

如系統啟動問題仍無法解決，請儘快聯絡經銷商或代理商安排維修服務。

適用 QNAP NAS 型號：TS-239 Pro、TS-239 Pro II、TS-239 Pro II+、TS-439 Pro、TS-439 Pro II、TS-439 Pro II+、TS-259 Pro、TS-259 Pro+、TS-459 Pro、TS-459 Pro+、TS-459 Pro II、TS-459U、TS-459U+、TS-559 Pro、TS-559 Pro+、TS-559 Pro II、TS-659 Pro、TS-659 Pro+、TS-659 Pro II、TS-859 Pro、TS-859 Pro+、TS-859U、TS-859U+、TS-509,TS-809、TS-809U、SS-439 及 SS-839。

如使用者在更新系統韌體時因停電或網路連線中斷導致韌體更新失敗，可參考此說明回復系統韌體。要確定本說明適用於您的 NAS，請先照以下步驟檢查系統狀態。

1. 將 NAS 關機。

2. 移除系統內所有硬碟。

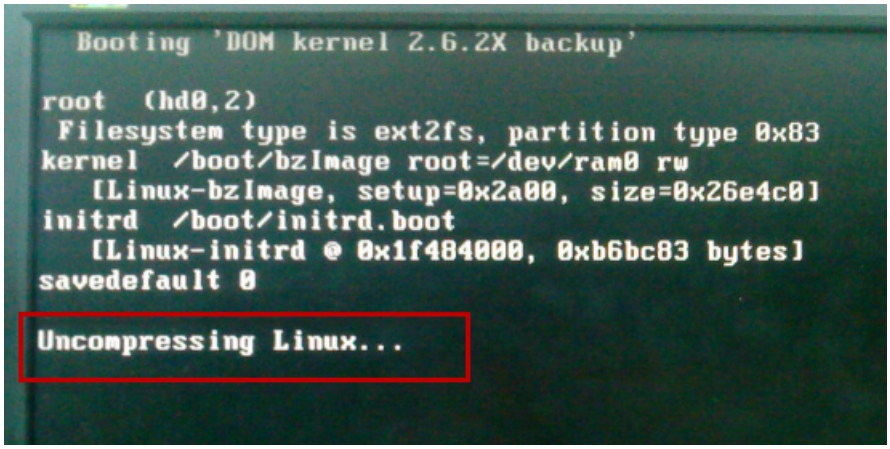
3. 連接一個 VGA 螢幕及一個 USB 鍵盤至 NAS。

4. 啟動 NAS。

AMI BIOS …: 以下螢幕顯示 NAS 的 BIOS 可正確地開機。
1023MB OK: DRAM 已被偵測（DRAM 大小視 NAS 型號而定。）
128MB ATA Flash Disk ADAA408J: DOM 已被偵測（DOM 大小視 NAS 型號而定。）

如 BIOS 無法開機或任何組件，如 DRAM 或 DOM 無法被偵測，請即聯絡經銷商或代理商進行維修。如移除硬碟後 NAS 可正常開機，請更換硬碟並再次啟用 NAS。

5. 如螢幕顯示"Uncompressing Linux..."，代表 DOM 正在開機。但若系統已損毀，將會在開機過程出現錯誤訊息。您可以依照以下說明回復系統。



6. 要回復在 DOM 上的系統檔案，請依照以下 A 及 B 的說明操作。
   A. 建立可開機的 USB 磁碟
   B. 使用 USB 開機磁碟重燒 NAS 的 DOM

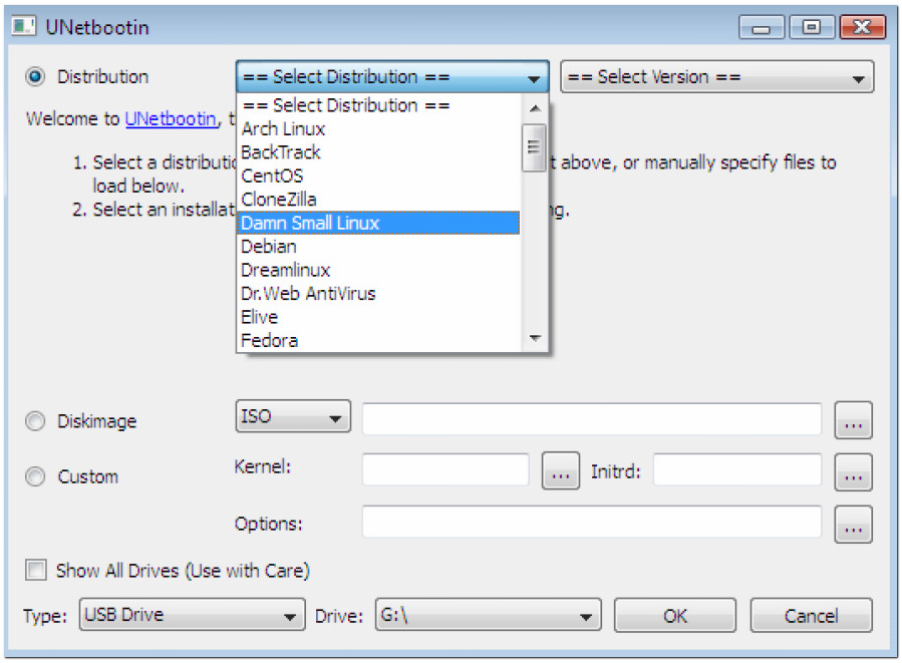
A. 建立可開機的 USB 磁碟

1. 由http://unetbootin.sourceforge.net下載UNetbootin。

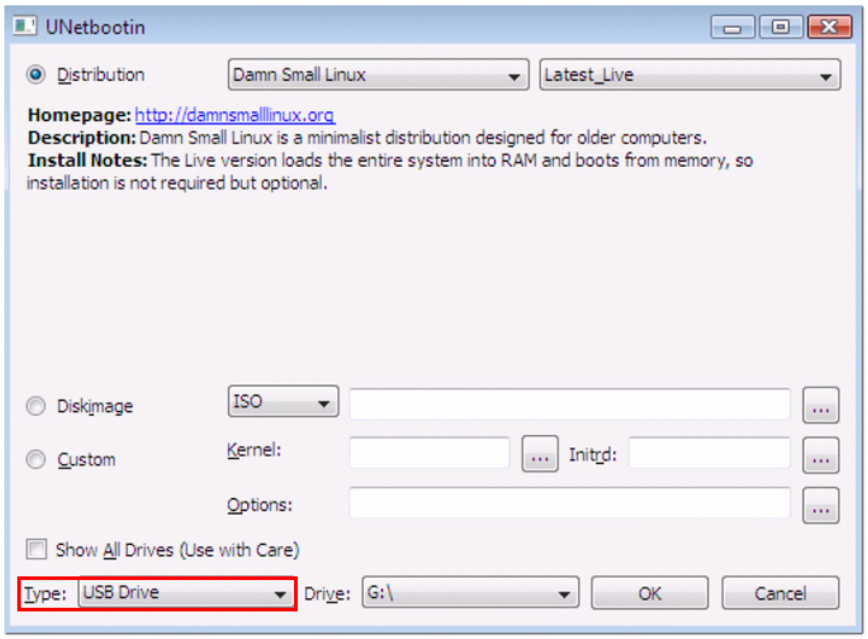
2. 將 USB 磁碟連接至電腦，磁碟須包含 1GB 或以上容量，格式須為 FAT32。

3. 執行 UNetbootin。

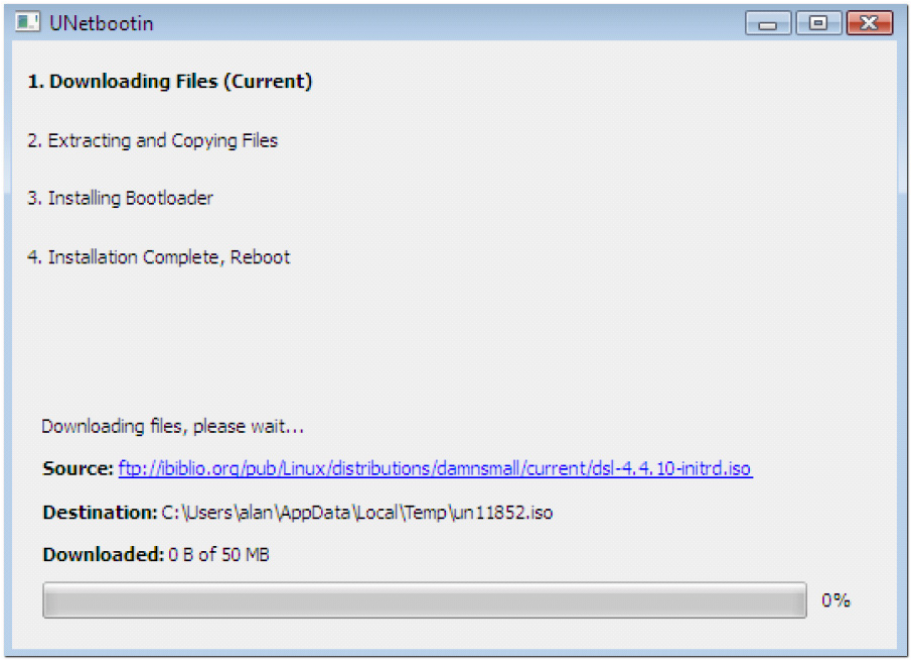
4. 點選"Distribution"，然後選取"Damn Small Linux"。



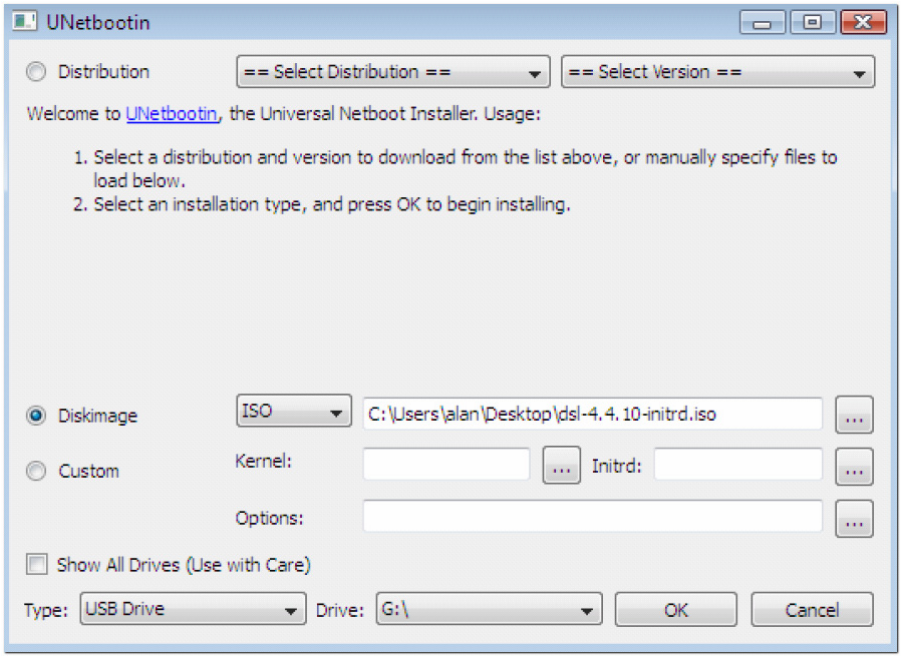
5. 在類型選項選擇 “USB Drive”，然後指定磁碟路徑。按“OK”。



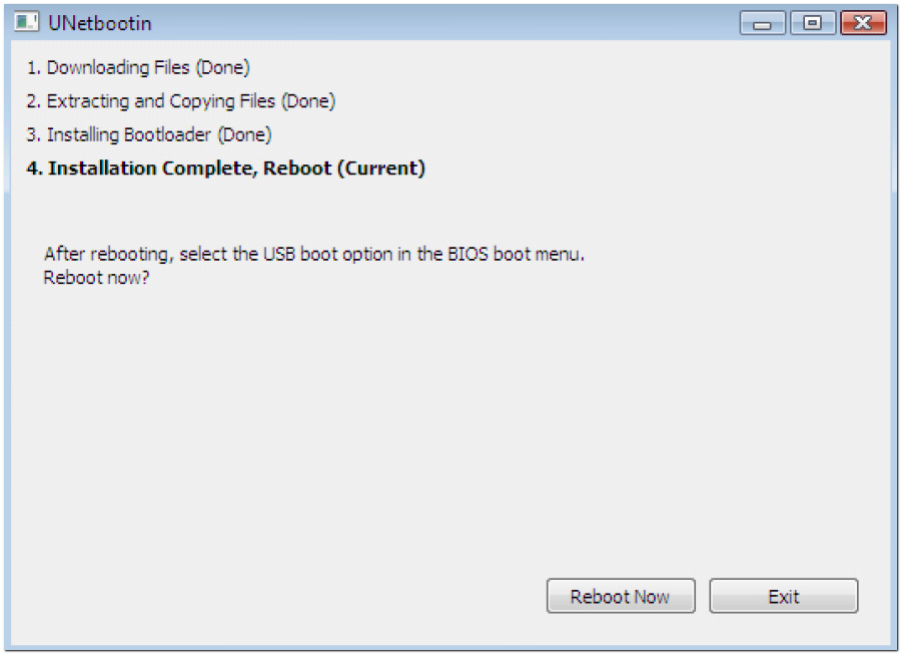
6. 程式會自動將 Damn Small Linux 下載至 USB 磁碟。



7. 您亦可以透過以下連結手動下載 Damn Small Linux：
http://distro.ibiblio.org/damnsmall/current/dsl-4.4.10-initrd.iso
點選"Diskimage"並指定檔案位置，然後按"OK"。



8. 完成安裝後，按"Exit"。



9. 複製 DOM 映像檔至 USB 磁碟（開機磁碟）。

影像檔案：

TS-239 Pro
http://eu1.qnap.com/Storage/tsd/fullimage/F_TS-239_20091014-3.1.2.img

TS-239 Pro II
http://eu1.qnap.com/Storage/tsd/fullimage/F_TS-239PROII_20100928-1.0.6.img

TS-239 Pro II+
http://eu1.qnap.com/Storage/tsd/fullimage/F_TS-239PROII+_20110118-1.0.9.img

TS-259 Pro
http://eu1.qnap.com/Storage/tsd/fullimage/F_TS-259_20101129-1.0.9.img

TS-439 Pro
http://eu1.qnap.com/Storage/tsd/fullimage/F_TS-439_20091014-3.1.2.img

TS-439 Pro II
http://eu1.qnap.com/Storage/tsd/fullimage/F_TS-439PROII_20100928-1.0.6.img

TS-439 Pro II+
http://eu1.qnap.com/Storage/tsd/fullimage/F_TS-439PROII+_20101119-1.0.9.img

TS-439U
http://eu1.qnap.com/Storage/tsd/fullimage/F_TS-439U_20091014-3.1.2.img

TS-459 Pro, TS-459 Pro+, TS-459 Pro II
http://eu1.qnap.com/Storage/tsd/fullimage/F_TS-459_20101118-1.0.9.img

TS-459U, TS-459U+
http://eu1.qnap.com/Storage/tsd/fullimage/F_TS-459U_20101118-1.0.9.img

TS-509
http://eu1.qnap.com/Storage/tsd/fullimage/F_TS-509_20100302-1.0.1.img

TS-559 Pro, TS-559 Pro+, TS-559 Pro II
http://eu1.qnap.com/Storage/tsd/fullimage/F_TS-559_20101118-1.0.9.img

TS-639 Pro
http://eu1.qnap.com/Storage/tsd/fullimage/F_TS-639_20091014-3.1.2.img

TS-659 Pro, TS-659 Pro+, TS-659 Pro II
http://eu1.qnap.com/Storage/tsd/fullimage/F_TS-659_20101118-1.0.9.img

TS-809
http://eu1.qnap.com/Storage/tsd/fullimage/F_TS-809_20101119-1.0.9.img

TS-809U
http://eu1.qnap.com/Storage/tsd/fullimage/F_TS-809U_20101119-1.0.9.img

TS-859 Pro, TS-859 Pro+
http://eu1.qnap.com/Storage/tsd/fullimage/F_TS-859_20101118-1.0.9.img

TS-859U, TS-859U+
http://eu1.qnap.com/Storage/tsd/fullimage/F_TS-859U_20101118-1.0.9.img

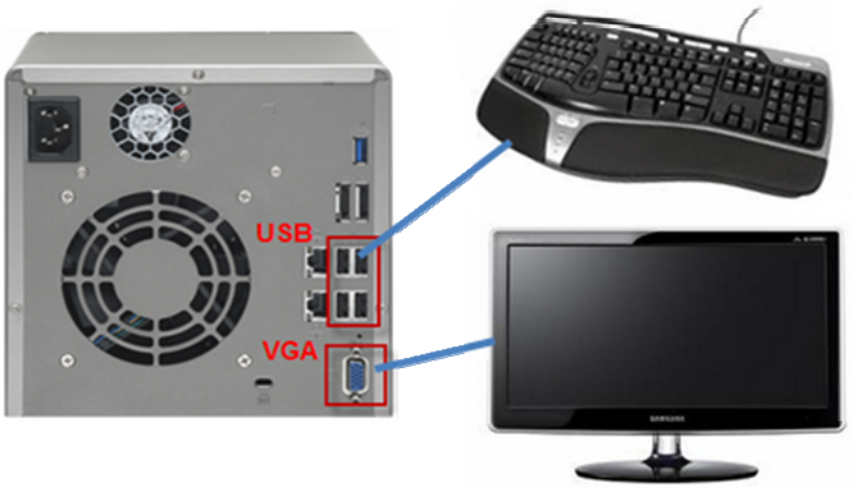
SS-439
http://eu1.qnap.com/Storage/tsd/fullimage/F_SS-439_20090627-3.1.0.img

SS-839
http://eu1.qnap.com/Storage/tsd/fullimage/F_SS-839_20091014-3.1.2.img

B. 使用 USB 開機磁碟重燒 NAS 的 DOM

1. 請確定 NAS 已關機並移除所有硬碟。

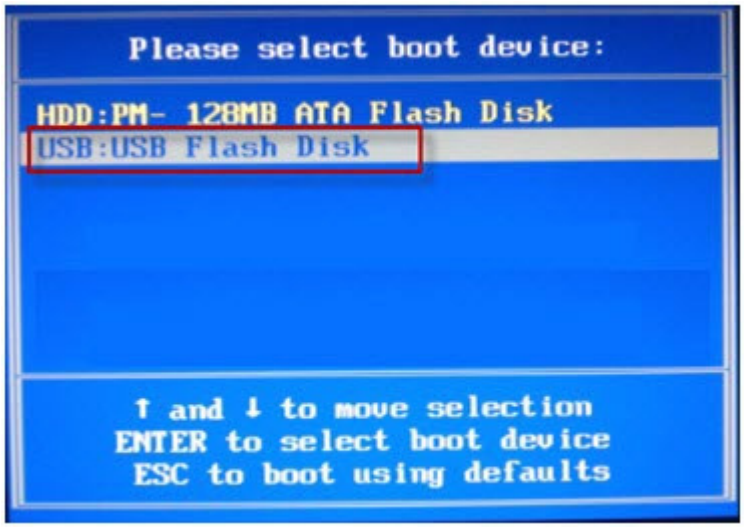
2. 連接一個 VGA 螢幕、一個 USB 鍵盤及 USB 開機磁碟至 NAS。



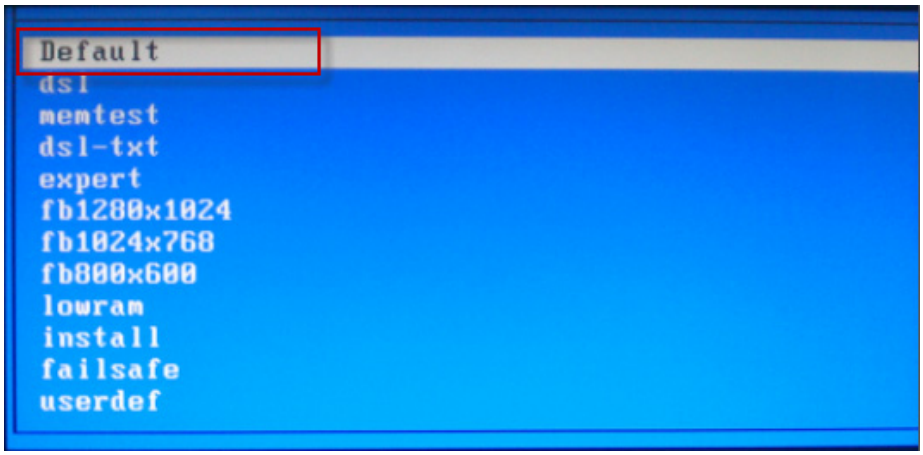
3. 啟動 NAS 並連續按 F11 鍵。

4. 選擇 USB 磁碟作為開機裝置 (boot device)，如螢幕沒有顯示選單，請重新啟動 NAS 並重複上一個步驟。

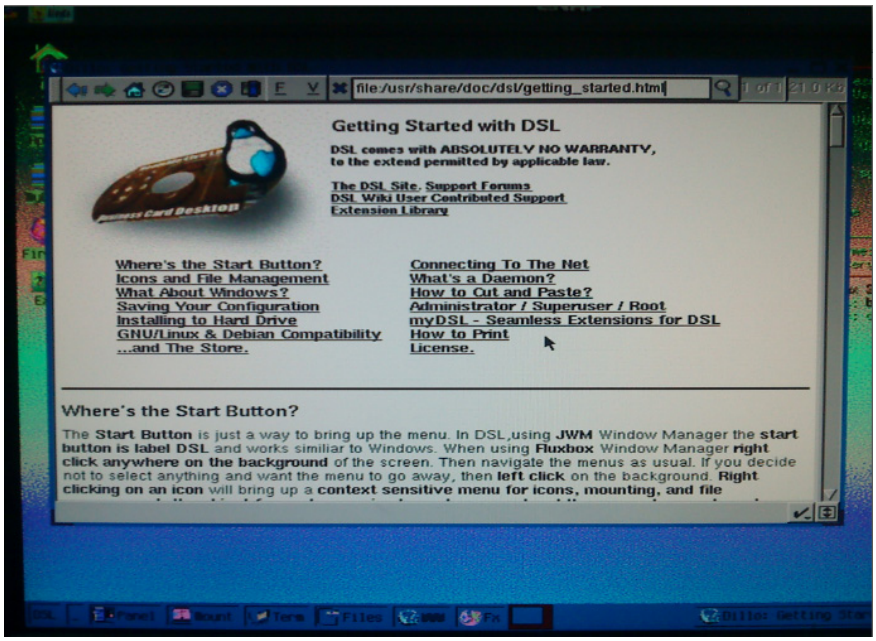
注意：如偵測到兩個 USB 裝置，請勿選擇"USB DISK MODULE PMAP"。



5. 在下一個目錄選擇"Default"進入螢幕設定。按<SPACE>鍵繼續。



6. 成功開機後，將會顯示以下視窗。



7. 按 Ctrl+Alt+Del 以輸入指令。

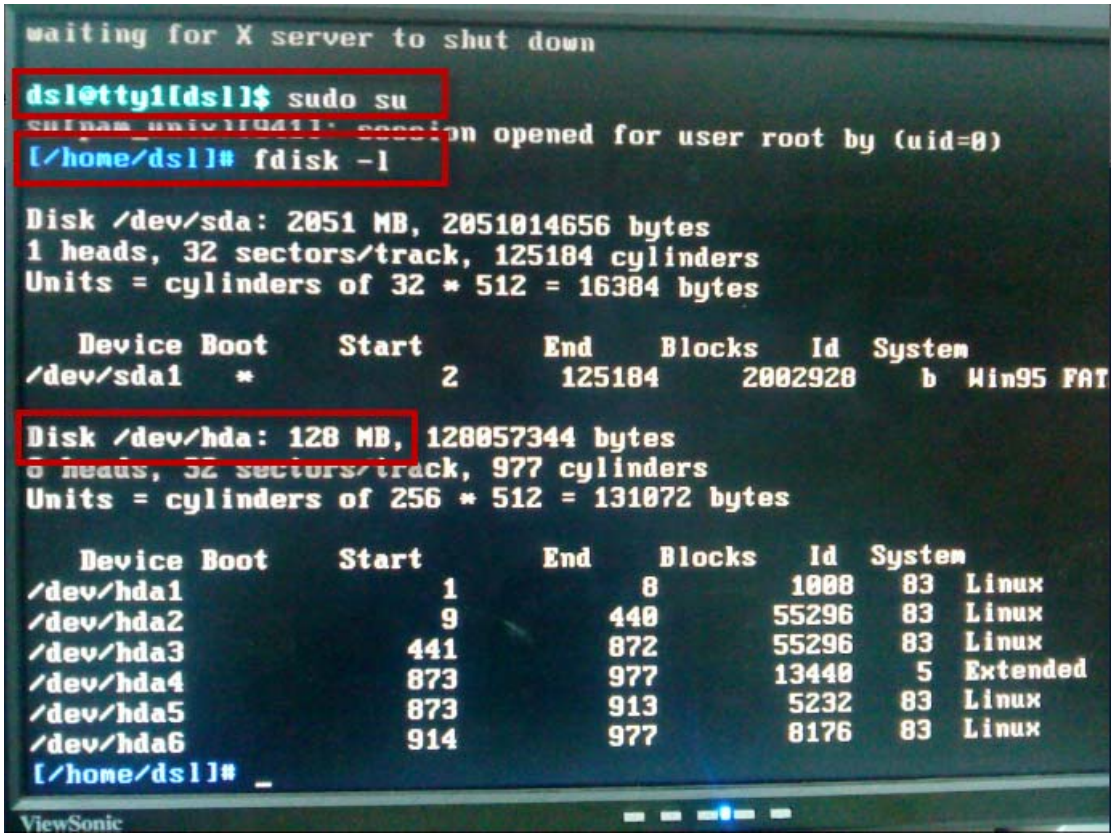
8. 輸入以下指令：

sudo su

fdisk –l

/dev/sda 代表您的 USB 磁碟。

/dev/sdb 或/dev/hda 代表 DOM 磁碟，大小為 128 MB 或 512 MB，視 NAS 型號而定。



9. 輸入以下指令：

mkdir usbdrive

mount /dev/sda1 /home/dsl/usbdrive

cd /home/dsl/usbdrive

10. 輸入以下指令：

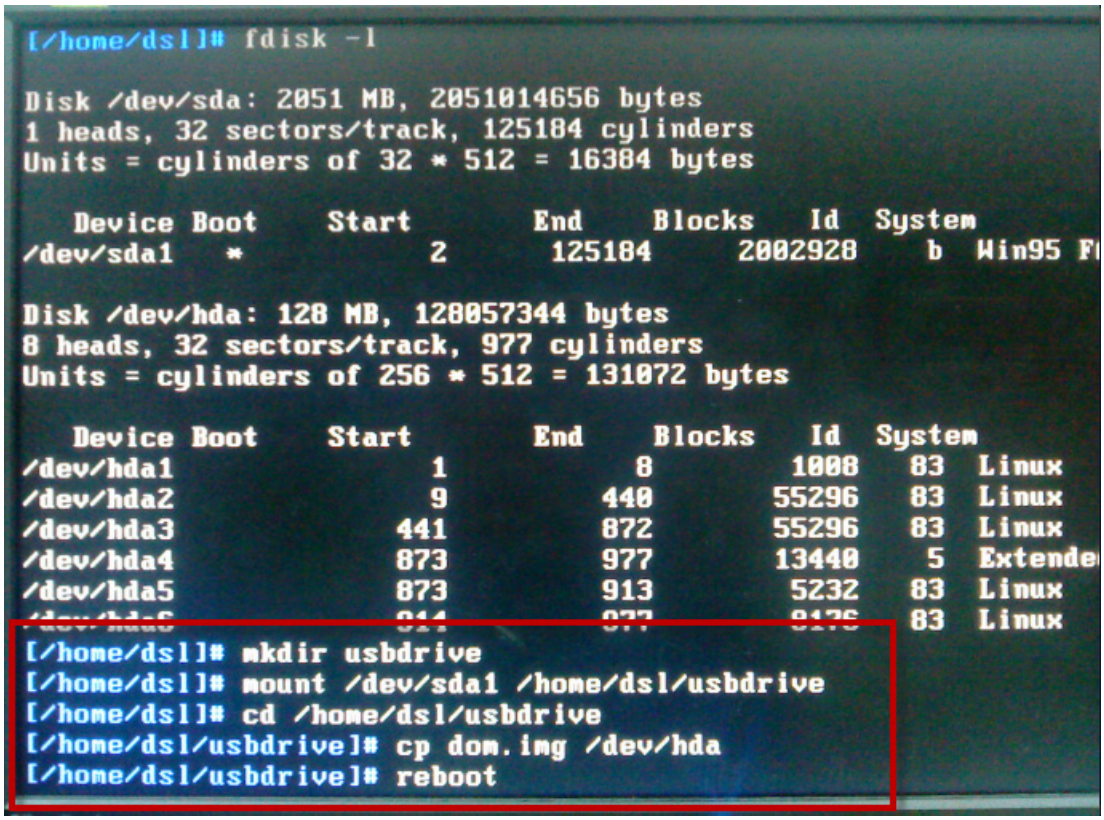
cp dom.img /dev/sdb

“/dev/sdb”或“/dev/hda”代表 DOM 磁碟，視 NAS 型號而定。

“dom.img”為韌體名稱。

11. 輸入以下指令重新啟動 NAS：

reboot



12. 將 NAS 連接至 switch 或 router，然後使用 QNAP Finder 尋找 NAS。如 NAS 可被找到，您可以關機，安裝硬碟，然後重新啟動並設定系統。

如問題持續，該如何處理？

如系統啟動問題仍無法解決，請儘快聯絡經銷商或代理商安排維修服務。

9. Intel x86 系統NAS型號之韌體回復說明

適用 QNAP NAS 型號：TS-239、TS-439、TS-239 Pro II、TS-439 Pro II、SS-439、SS-839、TS-509、TS-809/809U、TS-x59 及 TS-x59 Pro+系統。

如使用者在更新系統韌體時因停電或網路連線中斷導致韌體更新失敗，可參考此說明回復系統韌體。要確定本說明適用於您的 NAS，請先照以下步驟檢查系統狀態。

1. 將 NAS 關機。
2. 移除系統內所有硬碟。
3. 啟動 NAS。
4. 等候約十秒，您會聽到一聲短嗶聲。
5. 短嗶聲後兩分鐘，系統會再發出一聲長嗶聲。
6. 如您只聽到短嗶聲，或沒有聽到任何嗶聲，請依照此說明回復 NAS。

請依照以下步驟回復 NAS：

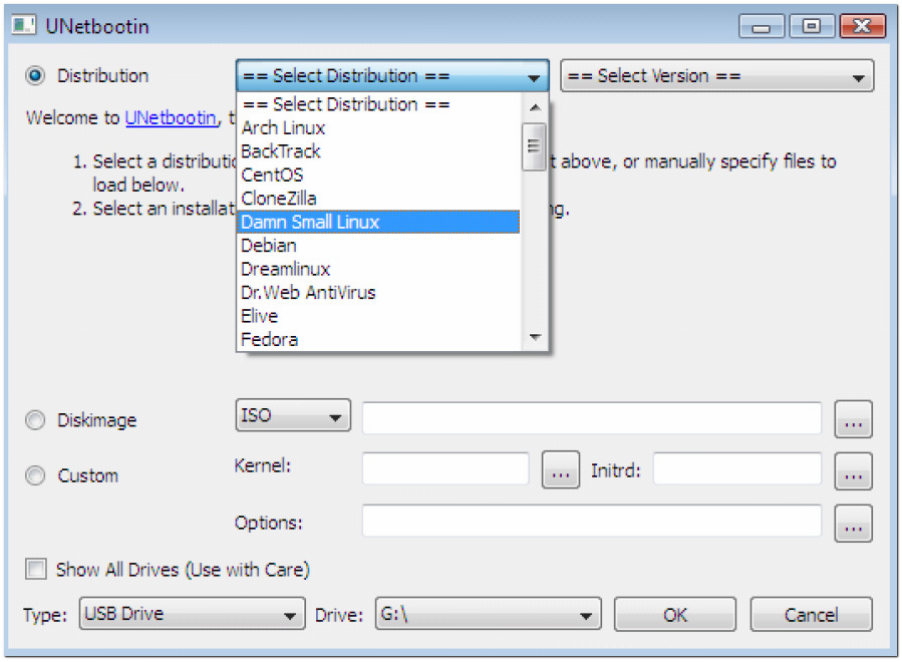
建立可開機的 USB 磁碟

1. 由http://unetbootin.sourceforge.net下載UNetbootin。

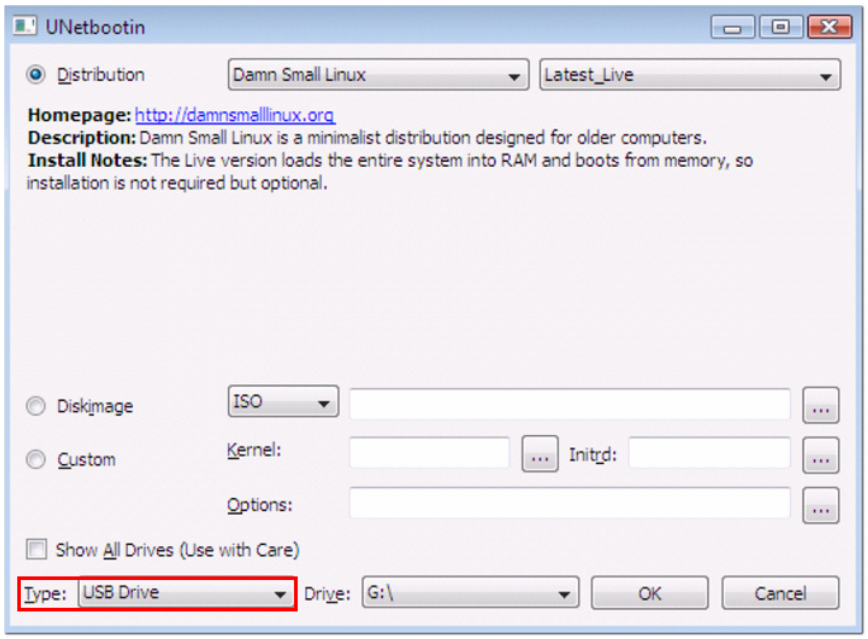
2. 將 USB 磁碟連接至電腦，磁碟須包含 1GB 或以上容量，格式須為 FAT32。

3. 執行 UNetbootin。

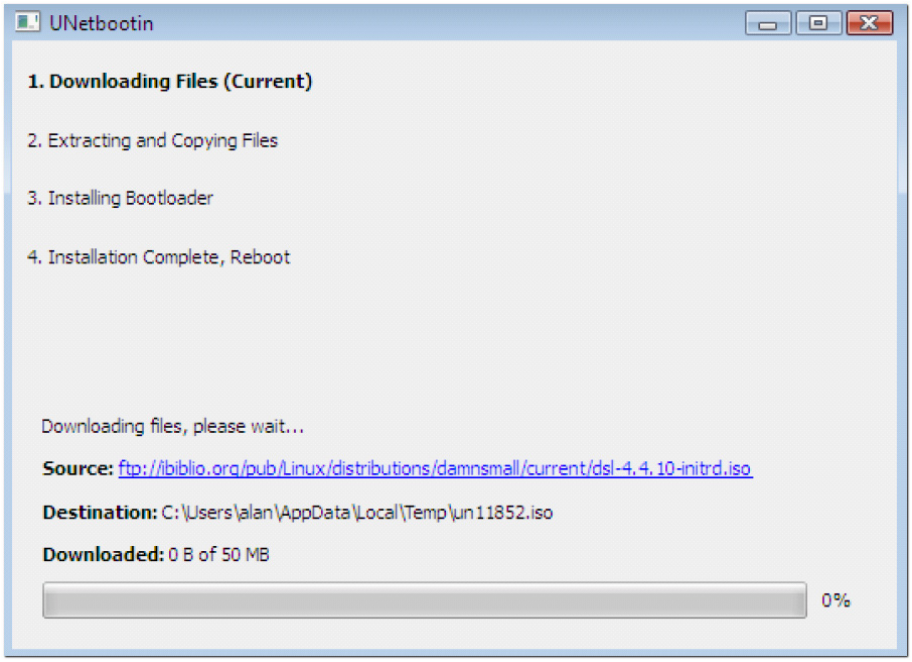
4. 點選"Distribution"，然後選取"Damn Small Linux"。



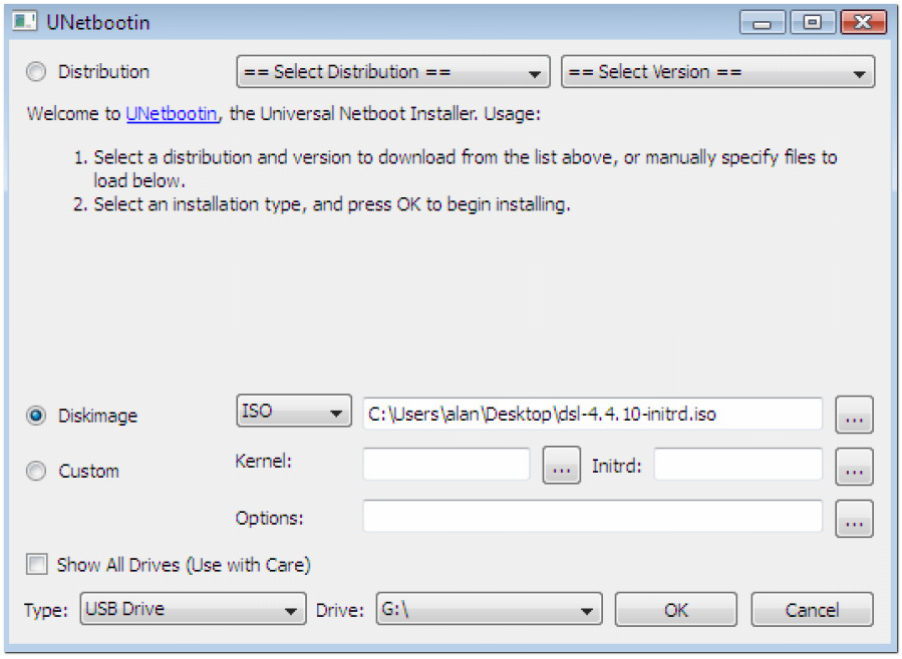
5. 在類型選項選擇 “USB Drive”，然後指定磁碟路徑。



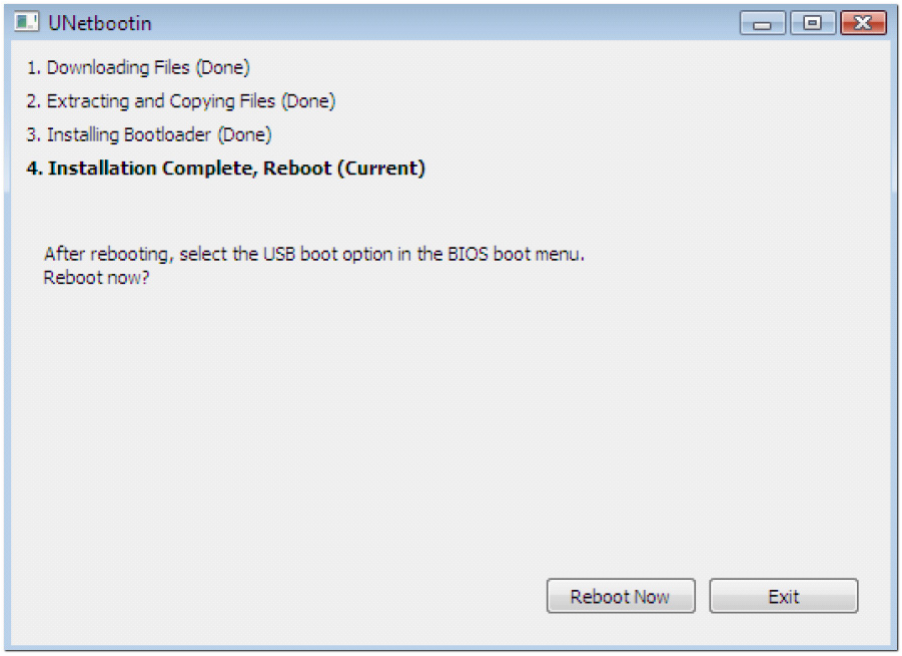
6. 程式會自動將 Damn Small Linux 下載至 USB 磁碟。



7. 您亦可以透過以下連結手動下載 Damn Small Linux：
http://distro.ibiblio.org/damnsmall/current/dsl-4.4.10-initrd.iso
點選"Diskimage"並指定檔案位置，然後按"OK"。



8. 完成安裝後，按"Exit"。



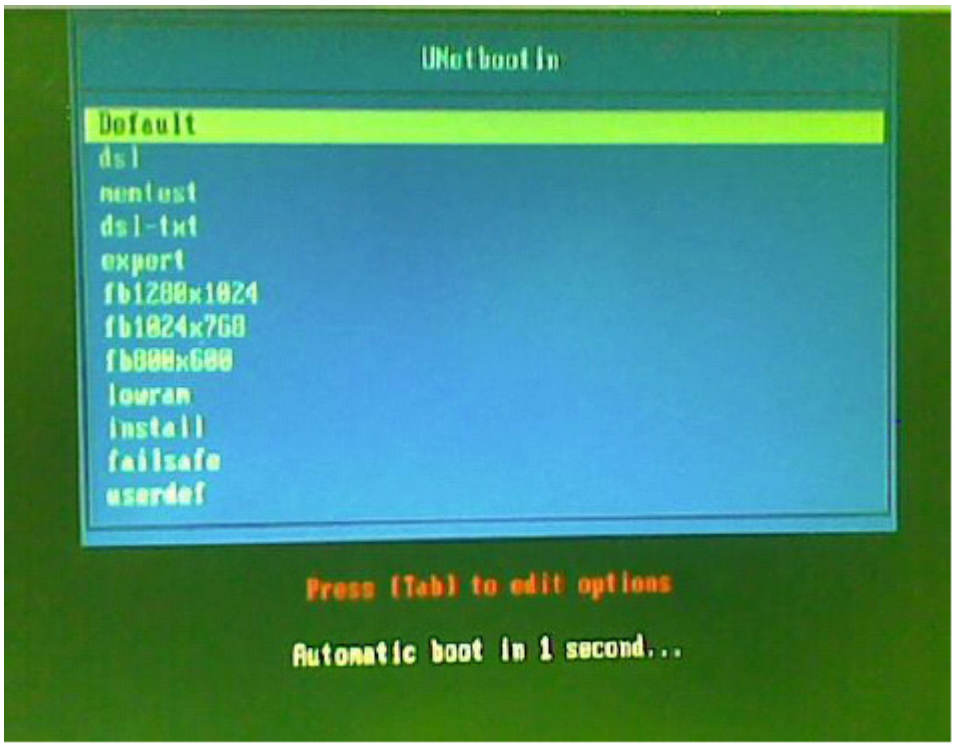
9. 複製 DOM 映像檔至 USB 磁碟（開機磁碟）。

使用 USB 開機磁碟重燒 NAS 的 DOM

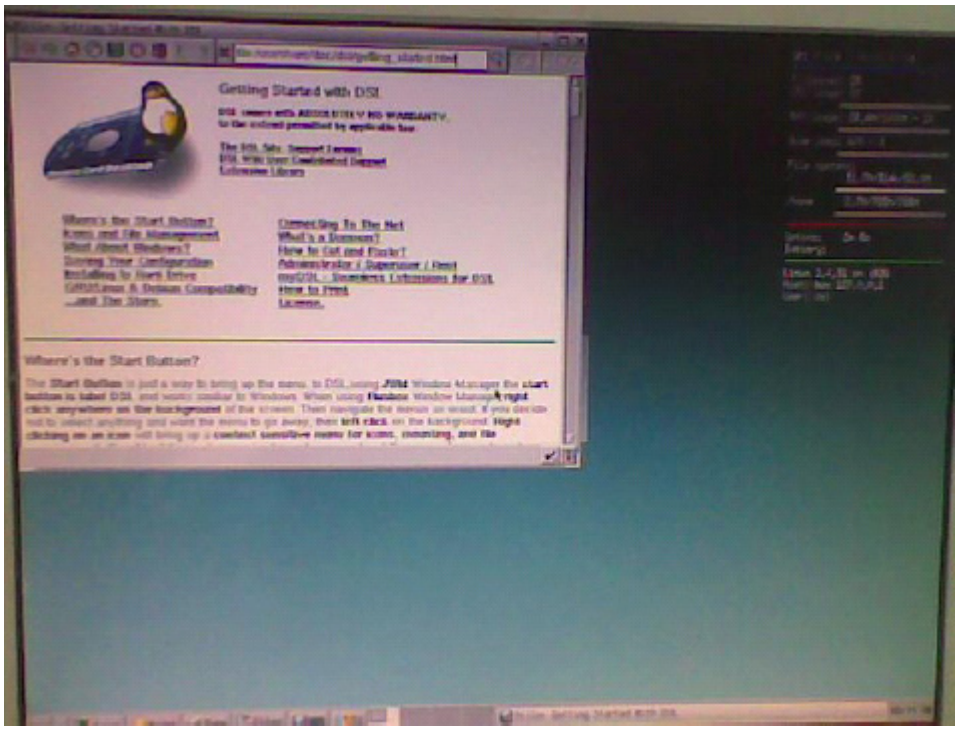
1. 請確定 NAS 已關機並移除所有硬碟。
2. 連接一個 VGA 螢幕、一個 USB 鍵盤及 USB 開機磁碟至 NAS。
3. 啟動 NAS 並連續按 F11 鍵。
4. 選擇 USB 磁碟作為開機裝置 (boot device)，如螢幕沒有顯示選單，請重新啟動 NAS 並重複上一個步驟。

注意：如偵測到兩個 USB 裝置，請勿選擇"USB DISK MODULE PMAP"。

5. 在下一個目錄選擇"Default"。



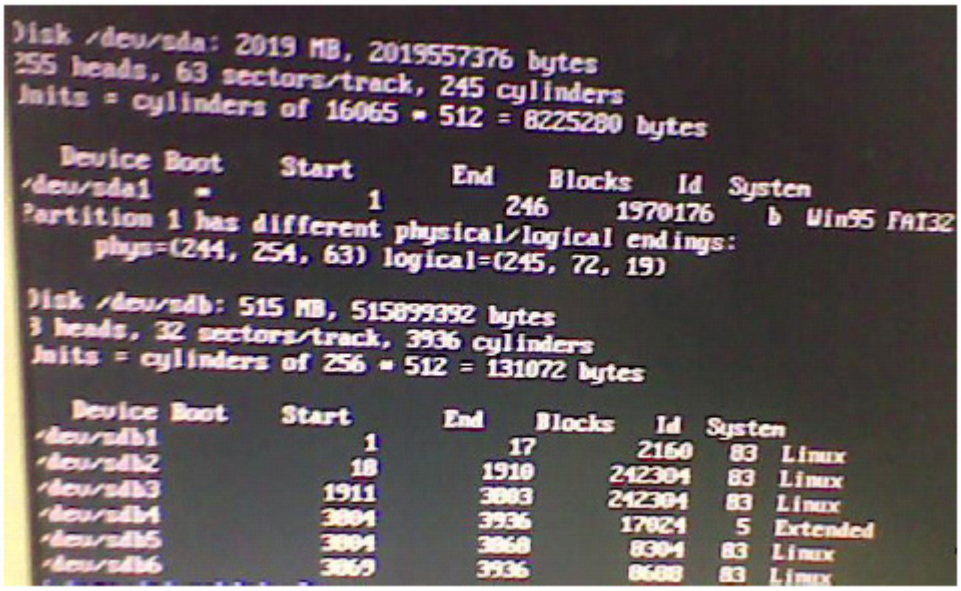
6. 成功開機後，將會顯示以下視窗。



7. 按 Ctrl+Alt+Del 以輸入指令。

8. 輸入以下指令：
   # sudo su
   # fdisk –l

9. 以下結果將會顯示。



   /dev/sda 代表您的 USB 磁碟；/dev/sdb (128MB 或 512MB)代表要重燒的 DOM 大小。

10. 輸入以下指令：
    # mkdir usbdrive
    # mount /dev/sda1 /home/dsl/usbdrive
    # cd /home/dsl/usbdrive

11. 輸入以下指令：
    # cp dom.img /dev/sdb
    “dom.img”為韌體名稱， /dev/sdb 為 DOM 的磁碟名稱。

12. 輸入以下指令重新啟動 NAS：
    # reboot

13. 將 NAS 連接至 switch 或 router，然後使用 QNAP Finder 尋找 NAS。如 NAS 可被找到，您可以關機，安裝硬碟，然後重新啟動並設定系統。

如問題持續，該如何處理？

如系統啟動問題仍無法解決，請儘快聯絡經銷商或代理商安排維修服務。

技術支援

威聯通提供線上支援及即時通客戶服務，聯絡方式如下：

線上支援：http://www.qnap.com
MSN: q.support@hotmail.com
Skype: qnapskype
論壇：http://forum.qnap.com

美國及加拿大地區技術支援
Email: q_supportus@qnap.com
電話：909-595-2819
地址：166 University Parkway, Pomona CA 9176
服務時間：08:00–17:00 (GMT- 08:00 Pacific Time, 星期一至星期五)

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Version 3, 29 June 2007

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Preamble
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To protect your rights, we need to prevent others from denying you these rights or asking you to surrender the rights. Therefore, you have certain responsibilities if you distribute copies of the software, or if you modify it: responsibilities to respect the freedom of others.

For example, if you distribute copies of such a program, whether gratis or for a fee, you must pass on to the recipients the same freedoms that you received. You must make sure that they, too, receive or can get the source code. And you must show them these terms so they know their rights.

Developers that use the GNU GPL protect your rights with two steps: (1) assert copyright on the software, and (2) offer you this License giving you legal permission to copy, distribute and/or modify it.

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