



Turbo NAS 疑难排解手册

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此手册提供排除 QNAP Turbo NAS 产品之软硬件问题时可能需要的相关信息，内容适用于固件版本为 V3.0.0 或以上的 Turbo NAS 型号。

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如要把 NAS 或任何包装内零件退回或维修，请确定货品妥善包装以确保运送无误。若货品运送期间因不妥善包装造成任何损坏，威联通一概不予负责。



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- 重新调整或放置接收天线。
- 增加本产品与接收器之间的距离。
- 将本产品连接到与接收器不同的电源插座上。
- 如需协助，请洽询经销商或专业的收音机或电视技术人员。

未经制造厂商许可的变更或修改可能导致使用者丧失操作本产品的权利。

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本产品符合 CE Class B 规范。

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1. 一般信息

您可以在威联通网站或以下连结取得 Turbo NAS 最新的产品兼容信息、韧体更新、技术文件及其它产品信息。

软硬件兼容信息：

http://www.qnap.com/pro_compatibility.asp

NAS 产品更新韧体：

<http://www.qnap.com/download.asp>

应用说明：

http://www.qnap.com/pro_features.asp

FAQ 及 QNAP Wiki：

<http://www.qnap.com/faq.asp>

http://wiki.qnap.com/wiki/Main_Page

2. 安全须知

1. 本产品的工作温度介于 0° C - 40° C，相对湿度为 0% - 95%。请确保其放置场所通风良好。
2. 与本产品所连接的线路和装置必须能提供本产品正常的电量 (100W, 90 - 264V)，以确保其运作正常。
3. 切勿将产品放置在直接受阳光曝晒或靠近化学药剂的场所。请确保其所在环境恒定温度与湿度的维持。
4. 清洁时，先将电源插头及所有线路拔下，再以干布擦拭即可。切勿使用任何化学药剂或喷雾式清洁剂。
5. 为确保机器正常运作，以及避免机器过热，切勿将任何物品或重物放置于机器上。
6. 安装硬盘时，请务必使用平头螺丝将硬盘固定在硬盘抽取盒上，以确保其运作正常。
7. 切勿使产品靠近水源。
8. 切勿将产品放置在不平稳的桌子或台面上，以避免产品滑落而损坏。
9. 使用本产品时，请留意当地的电压指示。若您无法确定，请洽询经销商或当地电力公司。
10. 切勿放置任何物品于电源在线。
11. 切勿自行修护本产品。因为不当的拆装，可能导致触电或其它不良后果。若有任何维修问题，请洽当地经销商。
12. 机架式系统只适用于机房，并应由授权之系统管理员管理及维护。机房必须上锁，并只允许授权人员进入。
13. TS-809U 有两个电源供电，为避免电击危险，操作时需要加倍小心，只有当这两个电源完全断开时才可以安全操作 (进行维修)。



警告：

如错误更换电池，可能会有导致爆炸的危险。更换电池时，请务必更换同类型之电池，或更换制造商建议的类型。请依照当地废弃物管理办法规定，处理使用过之电池组。

切勿触摸系统内之风扇，以避免严重性伤害。

3. 排除硬件问题

Q1. 如何检查及确定系统已故障？

如您的 NAS 无法正常工作，请依照以下步骤检查系统：

将系统的硬盘移除，然后开机。按下电源按钮后，您会听到一声哔声，并在大约两分钟后听到另一声哔声。如您没有听到第二次哔声，代表系统的硬件可能故障，请联络您的经销商或代理商。

注意：请于 NAS 的[系统管理]>[硬件设定]页面启动系统程序（开机、关机及韧体更新）的蜂鸣器警示功能。



注意：系统必须由专业的技术人员维修，请勿自行维修系统。

Q2. 系统的自动备份按钮（USB one touch copy button）无法使用。

请检查以下项目：

1. 自动备份按钮只适用于系统前方的 USB 接口，请确定 USB 外接装置已连接至 NAS 前方的 USB 接口。
2. 以管理者身份登入系统管理页面，在[数据备份] > [USB 单键备份]页面设定备份模式。
3. 在兼容性列表上检查系统是否支持该外接装置：

http://www.qnap.com/pro_compatibility.asp

Q3. 若系统风扇、LCD 屏幕或其它硬件不正常工作，该如何处理？

请勿自行维修或更换系统任何硬件，您应立即联络经销商或代理商，以安排维修或更换服务。

4. 机身更换

Q1. 如 NAS 的机身损毁，该如何处理？

若 NAS 的机身损毁，您可能需要向威联通授权的经销商或代理商购买新的 NAS，然后将原有的硬盘安装至新的系统，所有硬盘数据将被保留。请依照以下程序操作：

1. 确定原来的 NAS 的硬盘并未损毁。
2. 准备与原来的系统相同型号的 NAS，您可以向经销商或代理商查询。
3. 关闭机身损毁的系统。
4. 移除机身损毁之系统内的所有硬盘（包含原来的硬盘抽换盒）。
5. 将硬盘连硬盘抽换盒按原来的次序顺序安装至新的 NAS 内。
6. 将新的 NAS 接上电源并开机，检查系统是否可正常运作。



注意：NAS 必须由专业的技术人员维修，请勿自行维修系统。

5. 排除硬盘问题

Q1. NAS 显示硬盘错误，该如何处理？

1. 以管理者身份登入 NAS 管理页面，于[系统管理] > [系统记录]页面检查是否有这项记录：
“disk drive x failed or is unplugged”
2. 检查系统的 LCD 屏幕（如有）是否显示：disk drive x failed or is unplugged
3. 在系统的[磁盘管理] > [硬盘管理]系统检视是否有硬盘错误信息，如[没有硬盘]。

解决方法：

1. 如硬盘组态为 RAID 1、RAID 5 或 RAID 6：请将 NAS 关机，更换损毁的硬盘，装上新硬盘，然后重新启动系统。NAS 会自动重建 RAID 磁盘组态，成功重建后，NAS 可以回复正常运作，RAID 数据保护功能亦会回复。
2. RAID 10：如 RAID 10 磁盘组态内的其中一颗硬盘或两颗来自不同 RAID 1 组态的硬盘损毁，请将 NAS 关机，更换损毁的硬盘，装上新硬盘后，重新开启系统，NAS 便会开始重建 RAID 磁盘组态。如 RAID 磁盘组态成功重建，系统将可正常运作，RAID 数据保护功能亦会回复。如 RAID 10 内同一组 RAID 1 组态的两颗硬盘同时损毁，数据将无法回复。请更换硬盘并重新建立磁盘组态。

注意：建议您选用相同品牌及型号的硬盘取代损毁之硬盘。

如 RAID 磁盘阵列内损毁之硬盘数目超过上限，磁盘组态将无法重建，硬盘数据亦会遗失。

3. 如硬盘组态为单独硬盘、JBOD 或 RAID 0：将 NAS 关机，更换损毁的硬盘，然后重新启动 NAS。系统完成开机程序后，请以管理者身份登入系统的管理页面，在[磁盘管理] > [系统管理]页面设定硬盘，新安装的硬盘将被格式化，硬盘原来的数据亦将被清除。

注意：损毁硬盘内的数据将无法回复。

更换损毁的硬盘：

1. 从系统内取出硬盘连硬盘抽取盒。
2. 移除硬盘抽取盒内的硬盘，检查硬盘是否损毁。您可以将可能损毁的硬盘抽入其它 QNAP NAS（如有）并检查硬盘是否可被读取。
3. 更换损毁的硬盘。
4. 检查新硬盘的 master 及 slave 设定。

更换硬盘后之硬盘检查：

1. 启动 NAS。
2. 检查 LCD 屏幕（如有）是否出现硬盘错误讯息。
3. 以管理者身份登入 NAS。
4. 在[磁盘管理] > [硬盘管理] 检查硬盘状态，如硬盘的状态为[未格式化]，代表硬盘已正确安装。
5. 要设定新硬盘为单独硬盘，请透过网页管理接口格式化硬盘。
6. 如硬盘组态为 RAID 1、RAID 5 或 RAID 6，NAS 会在重新启动后自动重建磁盘组态。请确定在 RAID 组态重建后可以正确存取 NAS 的数据。

Q2. 系统无法侦测到硬盘，管理页面上显示：hard disk failed or unplugged 可能原因：

1. 系统不支持该硬盘型号，请参考硬盘兼容性列表：
http://www.qnap.com/pro_compatibility.asp
2. 硬盘可能损毁，请更换硬盘。
3. 硬盘插槽可能损毁，请将硬盘插入另一个插槽（如有），然后再试一次。

6. 排除电源问题

Q. 按下电源按钮后，系统仍无法关机。

请确定系统的电源线、变压器及电源供应器已正确连接以及供电正常，如问题仍持续，请联络您的经销商或代理商洽询维修或更换服务。

Q. 我已在 NAS 系统安装两组电源供应器，但当移除其中一组电源供应器时，系统并未记录错误讯息。

请于[系统管理] > [硬件设定]页面检查备援电源供应选项是否已启动。启动后，NAS 将会于[系统记录]页面开始记录有关电源供应器的错误讯息。

Q. NAS 的电源供应器上的红色按钮作用为何？

此红色按钮用于电源供应器错误发生时，重设电源供应器。若您已在[系统管理] > [硬件设定]页面启动备援电源选项，当系统电源供应器无法正常运作时，您可以按下电源供应器上的红色按钮，并检查电源供应是否运作正常。如电源供应器错误持续，请联络经销商或代理商的技术人员。

7. 排除软件问题

Q. 我已连接 NAS 及计算机至相同的网域，但 Finder 仍无法找到系统。

请确定您的 NAS 及计算机已连接至相同的网域。如您使用 Windows XP SP1，请依照以下步骤操作：

1. 在[控制台] (Control Panel)的[类别检视] (Category View)模式下选择[网络联机设定] (Network and Internet Connections)或在[控制台] (Control Panel)的[传统检视] (Classic View) 模式下选择[网络设定] (Network Settings)。
2. 点选 Network Connections，然后双击网络联机图标。
3. 点选 Properties，然后选择 Advanced。
4. 取消 Internet Connection Firewall 选项。
5. 重新安装 Finder 并再次寻找系统。

如您使用 Windows XP SP2，在执行 Finder 时，按一下[解除封锁] (Unblock)即可。Windows 7 使用者可按[Allow access]解除 Windows 防火墙的封锁。如仍无法找到系统，请检查是否仍有其它防毒程序或防火墙正在使用，请关闭这些程序，然后再次执行 Finder。

如仍无法透过 Finder 找到 NAS，或在网页浏览器输入 NAS IP 后仍无法联机，请执行以下步骤：

1. 检查您的网络线以及 NAS 的 LAN LED 是否正在闪烁。
2. 检查系统的状态 LED (或电源 LED) 是否亮绿色。
如状态或电源 LED 闪烁红色或红绿色交叉闪烁，代表系统仍未被初始代或硬盘未预备好。
3. 按 NAS 的重设按钮 3-4 秒重设系统，系统的管理者密码及网络设定将回复至出厂值 (使用 DHCP 联机，登入名称及密码为 admin)。
系统重新启动并发出两次哔声后，请再次执行 Finder 寻找 NAS，或开启网页浏览器并输入 `http://NAS_IP:8080`。如您的 NAS 直接连接至计算机，可以输入预设 IP 地址：169.254.100.100:8080
4. 如在第 3 步后仍无法联机至 NAS，请依照以下步骤操作。
 - a. 将 NAS 关机。
 - b. 取出系统内所有硬盘，重新启动 NAS。

按下电源按钮后，系统会发出一声哔声，两分钟后再发出两声哔声。如您无法听到第二次的哔声，代表系统发生错误，请联络您的经销商或代理商安排维修及更换服务。

8. ARM系统NAS型号之韧体回复说明

适用 QNAP NAS 型号：TS-110、TS-112、TS-119、TS-210、TS-212、TS-219、TS-219P、TS-410、TS-410U、TS-412、TS-412U、TS-419P、TS-419U、TS-419U+、TS-119P+、TS-219P+及 TS-419P+。

如使用者在更新系统韧体时因停电或网络联机中断导致韧体更新失败，可参考此说明回复系统韧体。要确定本说明适用于您的 NAS，请先照以下步骤检查系统状态。

- a. 将 NAS 关机。
- b. 移除系统内所有硬盘。
- c. 启动 NAS。
- d. 等候约十秒，您会听到一声短哔声。
- e. 短哔声后两分钟，系统会再发出一声长哔声。
- f. 如您只听到短哔声，或没有听到任何哔声，请依照此说明回复 NAS。

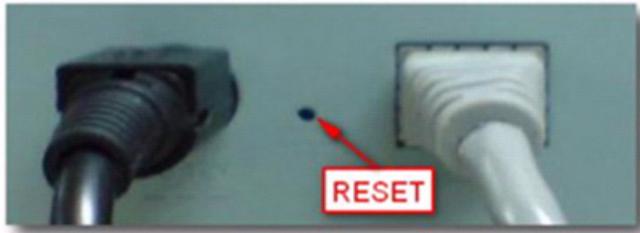
请依照以下步骤回复 NAS：

1. 请透过以下连结下载系统的 CD ISO（光盘映像文件）：
 - a. TS-110、TS-119、TS-210、TS-219 或 TS-219P
[ftp://csdread:csdread@ftp.qnap.com.tw/NAS/live_cd/Flash_Reburn_live-cd-2009-09-24\(TS-110&119&210&219&219P\).iso](ftp://csdread:csdread@ftp.qnap.com.tw/NAS/live_cd/Flash_Reburn_live-cd-2009-09-24(TS-110&119&210&219&219P).iso)
 - b. 一、二或四颗硬盘 NAS 型号
[ftp://csdread:csdread@ftp.qnap.com.tw/NAS/live_cd/Flash_Reburn_live-cd-2009-12-09\(TS-410&410U&419P&419U\).iso](ftp://csdread:csdread@ftp.qnap.com.tw/NAS/live_cd/Flash_Reburn_live-cd-2009-12-09(TS-410&410U&419P&419U).iso)
 - c. TS-119P+、TS-219P+或 TS-419P+
[http://us1.qnap.com/Storage/tsd/live-cd-2010-10-08.\(TS-x19P+ Recovery\).iso](http://us1.qnap.com/Storage/tsd/live-cd-2010-10-08.(TS-x19P+ Recovery).iso)
 - d. TS-112/212/412/412U/419U/419U+
[http://us1.qnap.com/Storage/tsd/live-cd-2011-03-02\(TS-x12_412U_419U_419U+\).iso](http://us1.qnap.com/Storage/tsd/live-cd-2011-03-02(TS-x12_412U_419U_419U+).iso)

注意：如使用一或二颗硬盘的 NAS 型号（TS-110/210/119/219/219P），请使用 CD ISO (a)。如无法回复 NAS 韧体，请使用 CD ISO (b)再试一次。

2. 将 ISO 映像文件烧成 CD 光盘片。
3. 将 CD 光盘片插入计算机，并透过光盘片开机。

4. 登入窗口显示时，请直接前往下一步，无需输入任何登入信息。
5. 关闭 NAS 及移除所有硬盘。
6. 使用网络线将 NAS 直接连接至计算机。如您的 NAS 提供两个网络接口，请透过 LAN 2 将 NAS 联机至计算机。
7. 以笔尖或其它尖物按压系统的重设按钮（如下图标）。



8. 按压 NAS 的电源按钮约 5-8 秒，直至听到两声短哔声，系统的状态 LED 会交叉闪烁红绿色，然后亮红色。
9. NAS 的 LAN LED 会闪烁几秒，然后亮红色。
10. 此时，请勿对 NAS 进行任何操作、关机或拔除电源线。请等候约五分钟。
11. 待 NAS 发出一声长哔声或两声短哔声，以及状态 LED 闪烁绿色。系统会重新启动，此时，您无需进行任何操作。
12. 重新启动系统约需三分钟，之后会听到一声长哔声。
13. 将 NAS 连接至 switch 或 router，然后使用 QNAP Finder 寻找 NAS。

如问题持续，该如何处理？

如系统启动问题仍无法解决，请尽快联络经销商或代理商安排维修服务。

适用 QNAP NAS 型号：TS-239 Pro、TS-239 Pro II、TS-239 Pro II+、TS-439 Pro、TS-439 Pro II、TS-439 Pro II+、TS-259 Pro、TS-259 Pro+、TS-459 Pro、TS-459 Pro+、TS-459 Pro II、TS-459U、TS-459U+、TS-559 Pro、TS-559 Pro+、TS-559 Pro II、TS-659 Pro、TS-659 Pro+、TS-659 Pro II、TS-859 Pro、TS-859 Pro+、TS-859U、TS-859U+、TS-509、TS-809、TS-809U、SS-439 及 SS-839。

如使用者在更新系统韧体时因停电或网络联机中断导致韧体更新失败，可参考此说明回复系统韧体。要确定本说明适用于您的 NAS，请先照以下步骤检查系统状态。

1. 将 NAS 关机。
2. 移除系统内所有硬盘。
3. 连接一个 VGA 屏幕及一个 USB 键盘至 NAS。



4. 启动 NAS。

AMI BIOS ...: 以下屏幕显示 NAS 的 BIOS 可正确地开机。

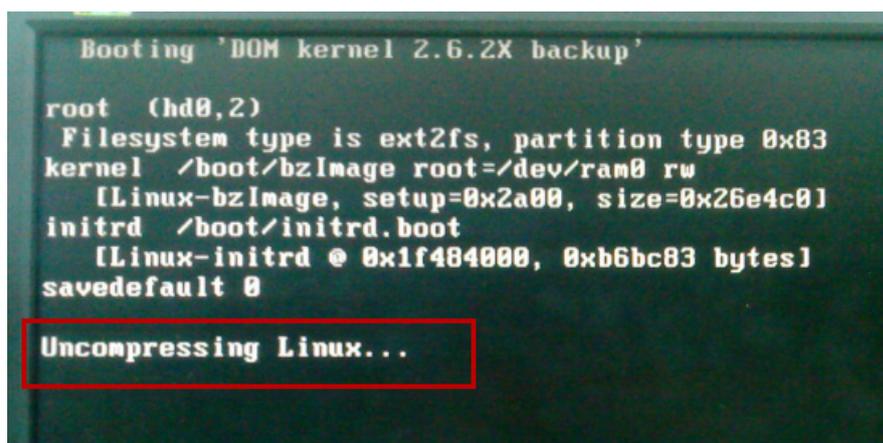
1023MB OK: DRAM 已被侦测 (DRAM 大小视 NAS 型号而定。)

128MB ATA Flash Disk ADAA408J: DOM 已被侦测 (DOM 大小视 NAS 型号而定。)



如 BIOS 无法开机或任何组件，如 DRAM 或 DOM 无法被侦测，请即联络经销商或代理商进行维修。如移除硬盘后 NAS 可正常开机，请更换硬盘并再次启用 NAS。

5. 如屏幕显示“Uncompressing Linux...”，代表 DOM 正在开机。但若系统已损毁，将会在开机过程出现错误讯息。您可以依照以下说明回复系统。

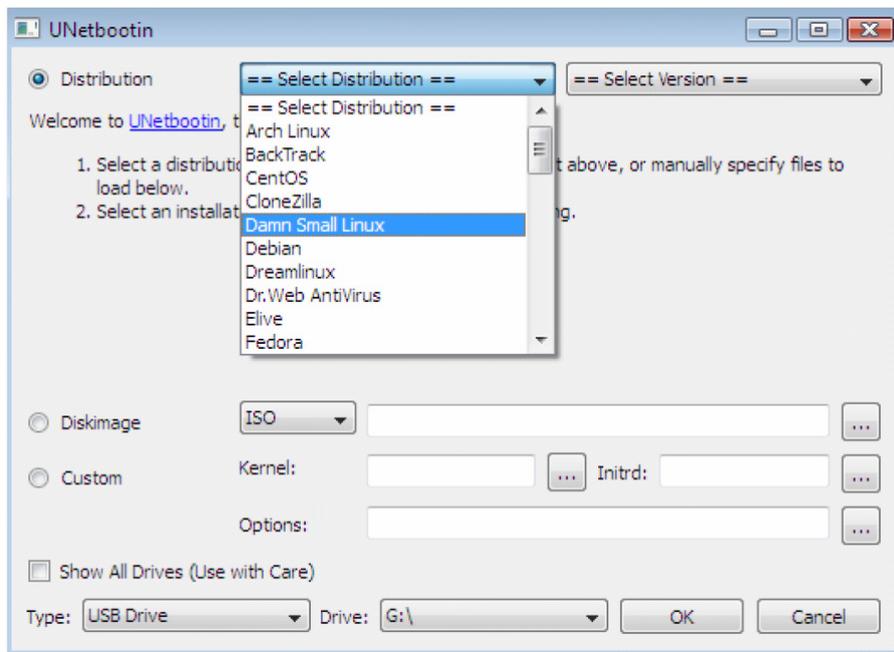


6. 要回复在 DOM 上的系统档案，请依照以下 A 及 B 的说明操作。

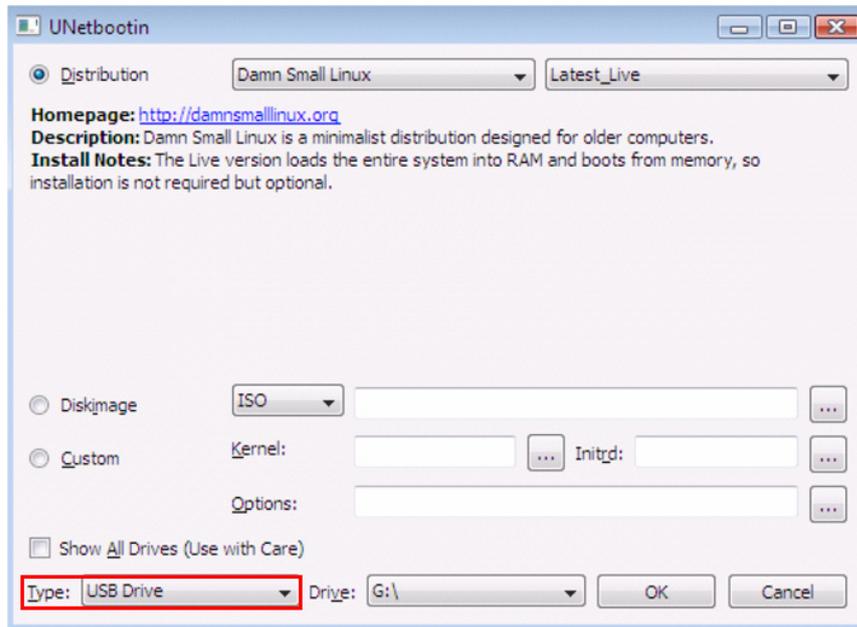
- A. 建立可开机的 USB 磁盘
- B. 使用 USB 开机磁盘重烧 NAS 的 DOM

A. 建立可开机的 USB 磁盘

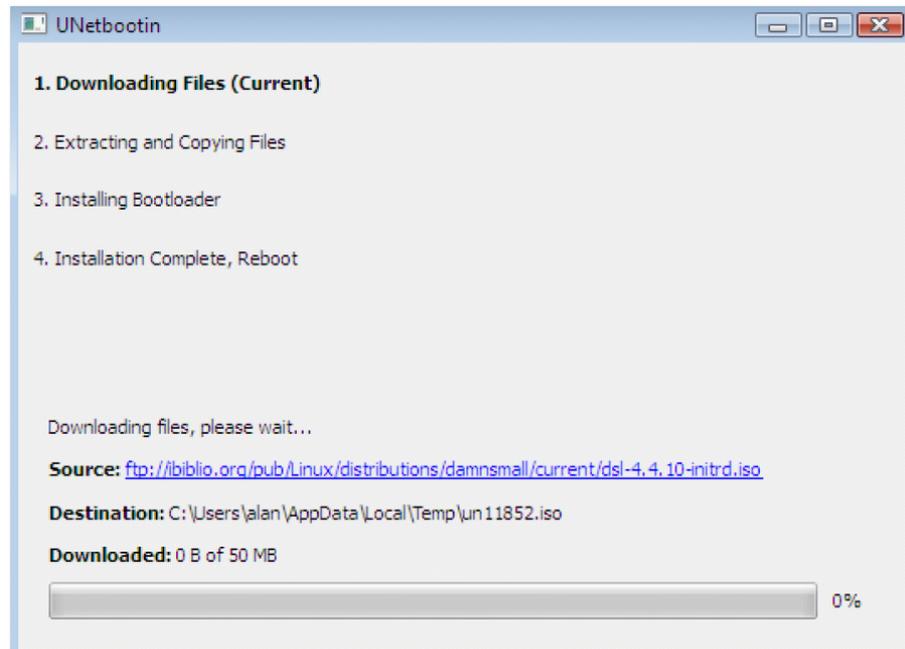
1. 由<http://unetbootin.sourceforge.net>下载UNetbootin。
2. 将 USB 磁盘连接至计算机，磁盘须包含 1GB 或以上容量，格式须为 FAT32。
3. 执行 UNetbootin。
4. 點選“Distribution”，然后选取“Damn Small Linux”。



5. 在类型选项选择“USB Drive”，然后指定磁盘路径。按“OK”。



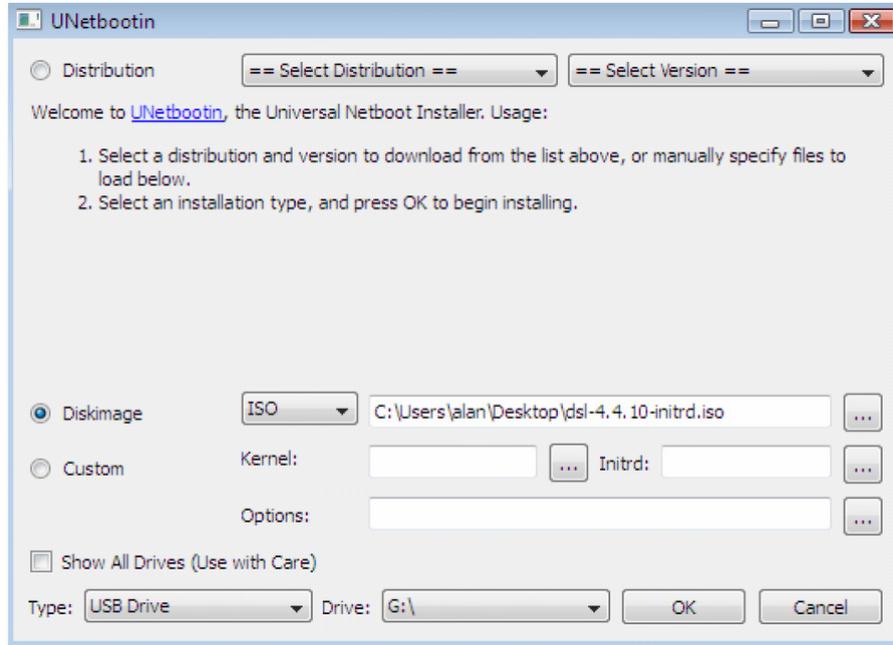
6. 程序会自动将 Damn Small Linux 下载至 USB 磁盘。



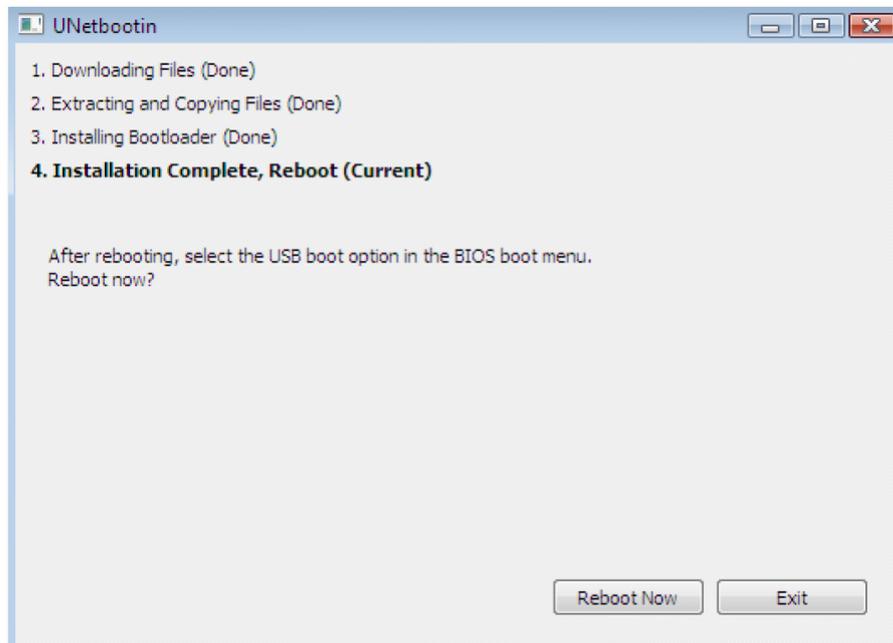
7. 您亦可以透过以下连结手动下载 Damn Small Linux:

<http://distro.ibiblio.org/damnsmall/current/dsl-4.4.10-initrd.iso>

点选“Diskimage”并指定档案位置，然后按“OK”。



8. 完成安装后，按“Exit”。



9. 复制 DOM 映像文件至 USB 磁盘（开机磁盘）。

影像档案:

TS-239 Pro

[http://eul.qnap.com/Storage/tsd/fullimage/F TS-239 20091014-3.1.2.img](http://eul.qnap.com/Storage/tsd/fullimage/F_TS-239_20091014-3.1.2.img)

TS-239 Pro II

[http://eul.qnap.com/Storage/tsd/fullimage/F TS-239PROII 20100928-1.0.6.img](http://eul.qnap.com/Storage/tsd/fullimage/F_TS-239PROII_20100928-1.0.6.img)

TS-239 Pro II+

[http://eul.qnap.com/Storage/tsd/fullimage/F TS-239PROII+ 20110118-1.0.9.img](http://eul.qnap.com/Storage/tsd/fullimage/F_TS-239PROII+_20110118-1.0.9.img)

TS-259 Pro

[http://eul.qnap.com/Storage/tsd/fullimage/F TS-259 20101129-1.0.9.img](http://eul.qnap.com/Storage/tsd/fullimage/F_TS-259_20101129-1.0.9.img)

TS-439 Pro

[http://eul.qnap.com/Storage/tsd/fullimage/F TS-439 20091014-3.1.2.img](http://eul.qnap.com/Storage/tsd/fullimage/F_TS-439_20091014-3.1.2.img)

TS-439 Pro II

[http://eul.qnap.com/Storage/tsd/fullimage/F TS-439PROII 20100928-1.0.6.img](http://eul.qnap.com/Storage/tsd/fullimage/F_TS-439PROII_20100928-1.0.6.img)

TS-439 Pro II+

[http://eul.qnap.com/Storage/tsd/fullimage/F TS-439PROII+ 20101119-1.0.9.img](http://eul.qnap.com/Storage/tsd/fullimage/F_TS-439PROII+_20101119-1.0.9.img)

TS-439U

[http://eul.qnap.com/Storage/tsd/fullimage/F TS-439U 20091014-3.1.2.img](http://eul.qnap.com/Storage/tsd/fullimage/F_TS-439U_20091014-3.1.2.img)

TS-459 Pro, TS-459 Pro+, TS-459 Pro II

[http://eul.qnap.com/Storage/tsd/fullimage/F TS-459 20101118-1.0.9.img](http://eul.qnap.com/Storage/tsd/fullimage/F_TS-459_20101118-1.0.9.img)

TS-459U, TS-459U+

[http://eul.qnap.com/Storage/tsd/fullimage/F TS-459U 20101118-1.0.9.img](http://eul.qnap.com/Storage/tsd/fullimage/F_TS-459U_20101118-1.0.9.img)

TS-509

<http://eul.qnap.com/Storage/tsd/fullimage/F TS-509 20100302-1.0.1.img>

TS-559 Pro, TS-559 Pro+, TS-559 Pro II

<http://eul.qnap.com/Storage/tsd/fullimage/F TS-559 20101118-1.0.9.img>

TS-639 Pro

<http://eul.qnap.com/Storage/tsd/fullimage/F TS-639 20091014-3.1.2.img>

TS-659 Pro, TS-659 Pro+, TS-659 Pro II

<http://eul.qnap.com/Storage/tsd/fullimage/F TS-659 20101118-1.0.9.img>

TS-809

<http://eul.qnap.com/Storage/tsd/fullimage/F TS-809 20101119-1.0.9.img>

TS-809U

[http://eul.qnap.com/Storage/tsd/fullimage/F TS-809U 20101119-1.0.9!\[\]\(8c57b89803f96ec6a85c7bf6d7f021a5_img.jpg\)](http://eul.qnap.com/Storage/tsd/fullimage/F TS-809U 20101119-1.0.9.img)

TS-859 Pro, TS-859 Pro+

<http://eul.qnap.com/Storage/tsd/fullimage/F TS-859 20101118-1.0.9.img>

TS-859U, TS-859U+

SS-439

<http://eul.qnap.com/Storage/tsd/fullimage/F SS-439 20090627-3.1.0.img>

SS-839

<http://eul.qnap.com/Storage/tsd/fullimage/F SS-839 20091014-3.1.2.img>

B. 使用 USB 开机磁盘重烧 NAS 的 DOM

1. 请确定 NAS 已关机并移除所有硬盘。
2. 连接一个 VGA 屏幕、一个 USB 键盘及 USB 开机磁盘至 NAS。

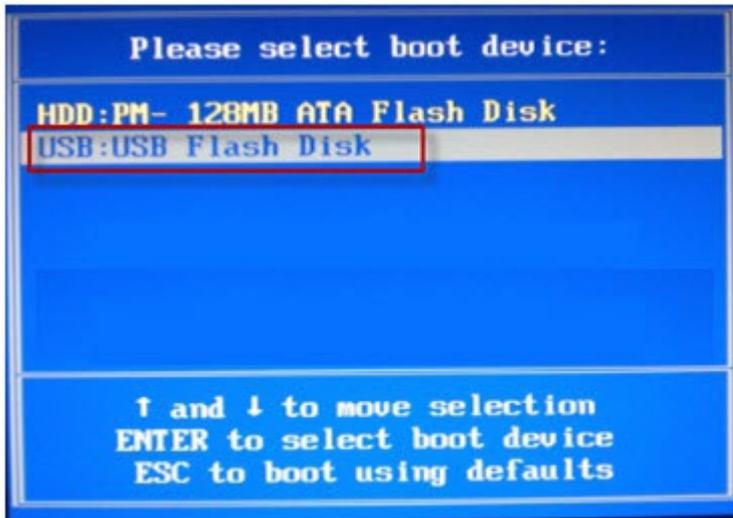


3. 启动 NAS 并连续按 F11 键。

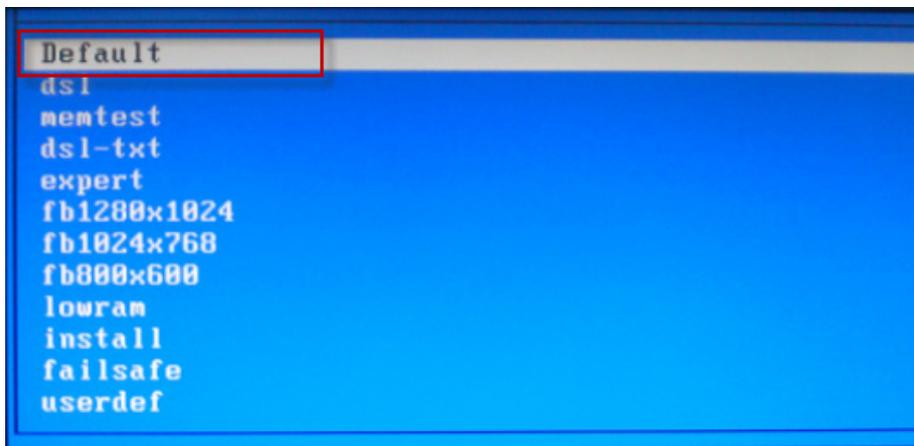


4. 选择 USB 磁盘作为开机装置 (boot device), 如屏幕没有显示选单, 请重新启动 NAS 并重复上一个步骤。

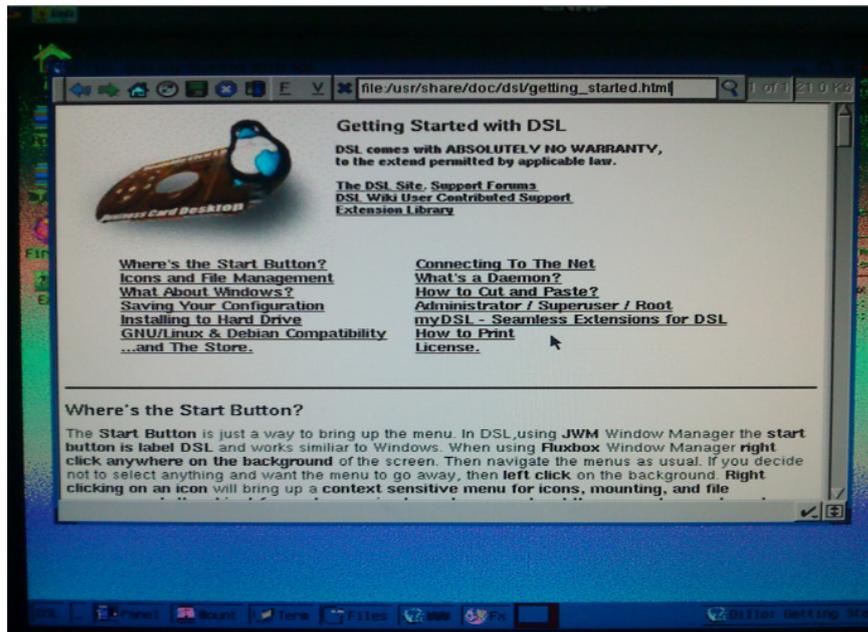
注意: 如侦测到两个 USB 装置, 请勿选择 “USB DISK MODULE PMAP”。



5. 在下一个目录选择 “Default” 进入屏幕设定。按<SPACE>键继续。



6. 成功开机后，将会显示以下窗口。



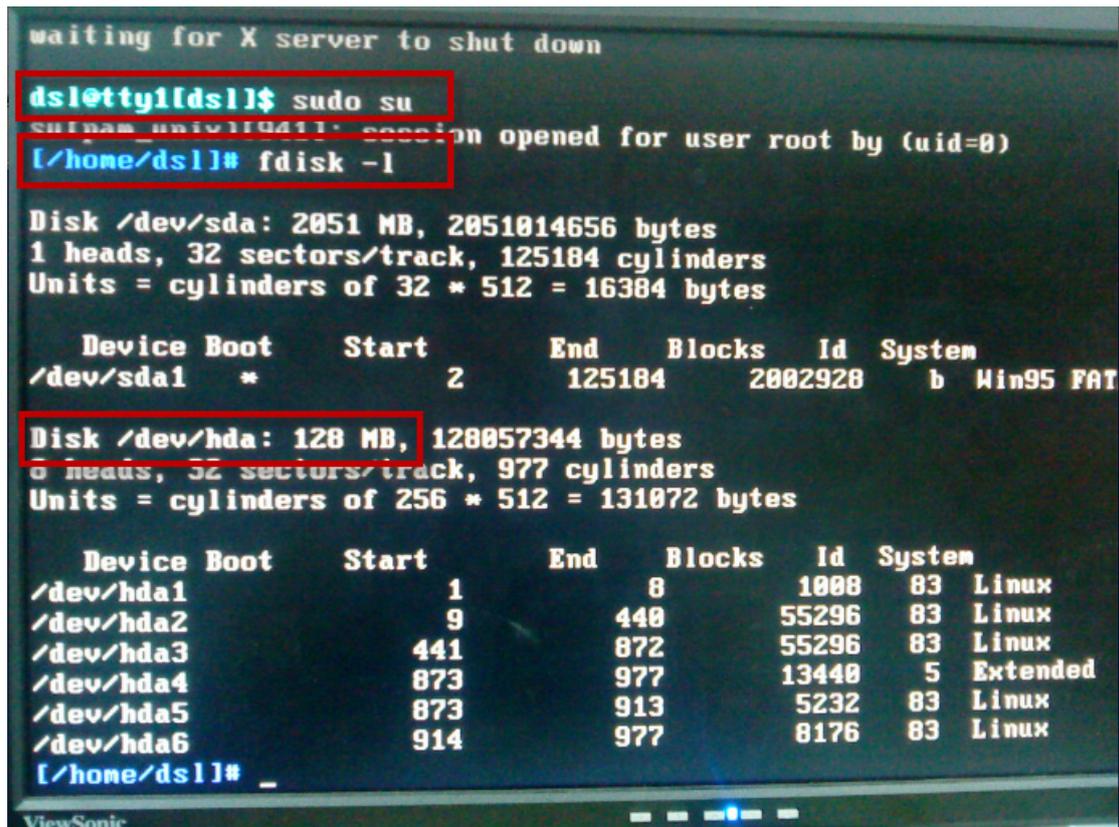
7. 按 Ctrl+Alt+Del 以输入指令。

8. 输入以下指令：

```
# sudo su  
# fdisk -l
```

/dev/sda 代表您的 USB 磁盘。

/dev/sdb 或/dev/hda 代表 DOM 磁盘，大小为 128 MB 或 512 MB，视 NAS 型号而定。



```
waiting for X server to shut down  
dsl@tty1(dsl)$ sudo su  
suinnam_uh10119411: session opened for user root by (uid=0)  
[~/home/dsl]$ fdisk -l  
  
Disk /dev/sda: 2051 MB, 2051014656 bytes  
1 heads, 32 sectors/track, 125184 cylinders  
Units = cylinders of 32 * 512 = 16384 bytes  
  
   Device Boot      Start         End      Blocks   Id  System  
/dev/sda1 *          2        125184     2002928    b  Win95 FAT  
  
Disk /dev/hda: 128 MB, 128057344 bytes  
0 heads, 32 sectors/track, 977 cylinders  
Units = cylinders of 256 * 512 = 131072 bytes  
  
   Device Boot      Start         End      Blocks   Id  System  
/dev/hda1             1             8         1008    83  Linux  
/dev/hda2             9            440       55296    83  Linux  
/dev/hda3            441            872       55296    83  Linux  
/dev/hda4            873            977       13440     5  Extended  
/dev/hda5            873            913        5232    83  Linux  
/dev/hda6            914            977        8176    83  Linux  
[~/home/dsl]$ _
```

9. 输入以下指令：

```
# mkdir usbdrive  
# mount /dev/sda1 /home/dsl/usbdrive  
# cd /home/dsl/usbdrive
```

10. 输入以下指令：

```
# cp dom.img /dev/sdb
```

“/dev/sdb” 或 “/dev/hda” 代表 DOM 磁盘，视 NAS 型号而定。

“dom.img” 为韧体名称。

11. 输入以下指令重新启动 NAS:

```
# reboot
```

```
[/home/dsl]# fdisk -l

Disk /dev/sda: 2051 MB, 2051014656 bytes
1 heads, 32 sectors/track, 125184 cylinders
Units = cylinders of 32 * 512 = 16384 bytes

   Device Boot      Start         End      Blocks   Id  System
/dev/sda1  *           2         125184    2002928   b   Win95 F

Disk /dev/hda: 128 MB, 128057344 bytes
8 heads, 32 sectors/track, 977 cylinders
Units = cylinders of 256 * 512 = 131072 bytes

   Device Boot      Start         End      Blocks   Id  System
/dev/hda1             1             8         1008    83  Linux
/dev/hda2             9            440        55296    83  Linux
/dev/hda3            441            872        55296    83  Linux
/dev/hda4            873            977        13440     5  Extende
/dev/hda5            873            913         5232    83  Linux
/dev/hda6            914            977         8176    83  Linux

[/home/dsl]# mkdir usbdrive
[/home/dsl]# mount /dev/sda1 /home/dsl/usbdrive
[/home/dsl]# cd /home/dsl/usbdrive
[/home/dsl/usbdrive]# cp dom.img /dev/hda
[/home/dsl/usbdrive]# reboot
```

12. 将 NAS 连接至 switch 或 router，然后使用 QNAP Finder 寻找 NAS。如 NAS 可被找到，您可以关机，安装硬盘，然后重新启动并设定系统。

如问题持续，该如何处理？

如系统启动问题仍无法解决，请尽快联络经销商或代理商安排维修服务。

9. Intel x86 系统NAS型号之韧体回复说明

适用 QNAP NAS 型号：TS-239、TS-439、TS-239 Pro II、TS-439 Pro II、SS-439、SS-839、TS-509、TS-809/809U、TS-x59 及 TS-x59 Pro+系统。

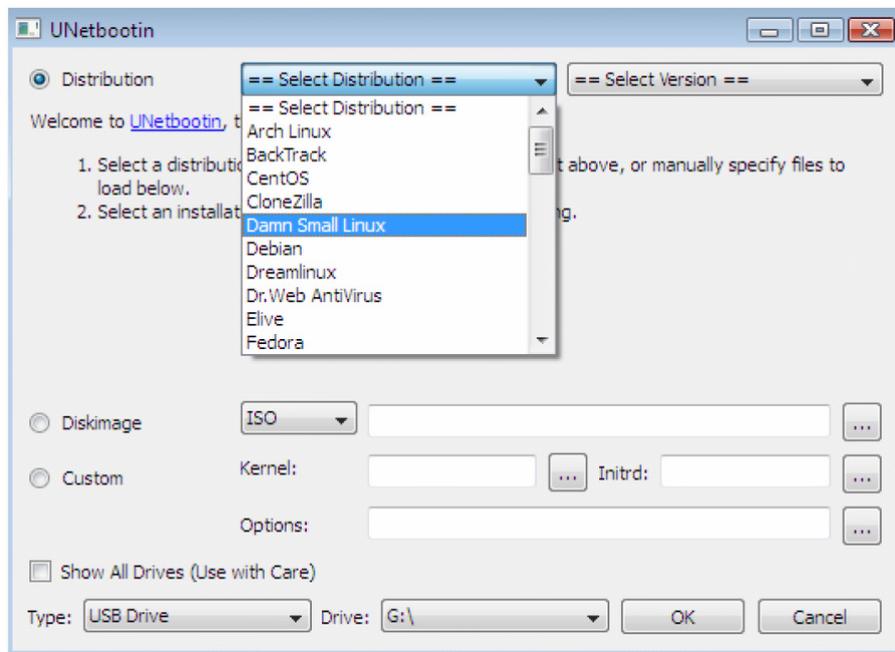
如使用者在更新系统韧体时因停电或网络联机中断导致韧体更新失败，可参考此说明回复系统韧体。要确定本说明适用于您的 NAS，请先照以下步骤检查系统状态。

1. 将 NAS 关机。
2. 移除系统内所有硬盘。
3. 启动 NAS。
4. 等候约十秒，您会听到一声短哔声。
5. 短哔声后两分钟，系统会再发出一声长哔声。
6. 如您只听到短哔声，或没有听到任何哔声，请依照此说明回复 NAS。

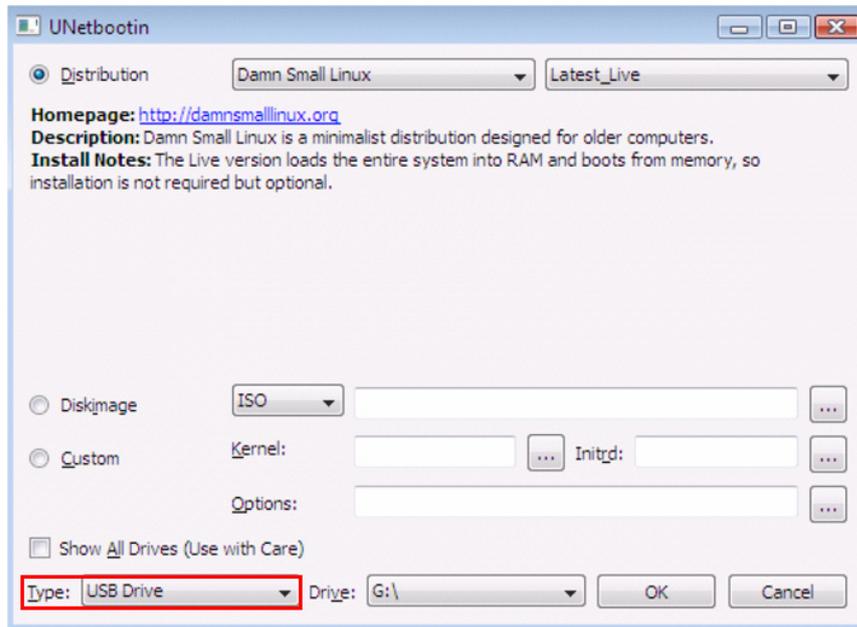
请依照以下步骤回复 NAS:

建立可开机的 USB 磁盘

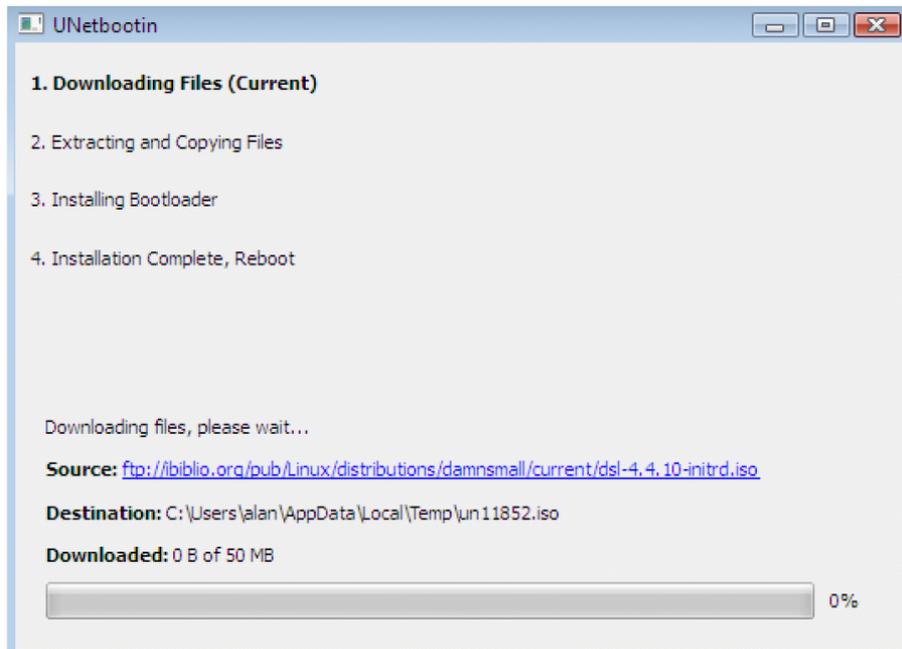
1. 由<http://unetbootin.sourceforge.net>下载UNetbootin。
2. 将 USB 磁盘连接至计算机，磁盘须包含 1GB 或以上容量，格式须为 FAT32。
3. 执行 UNetbootin。
4. 点选“Distribution”，然后选取“Damn Small Linux”。



5. 在类型选项选择“USB Drive”，然后指定磁盘路径。



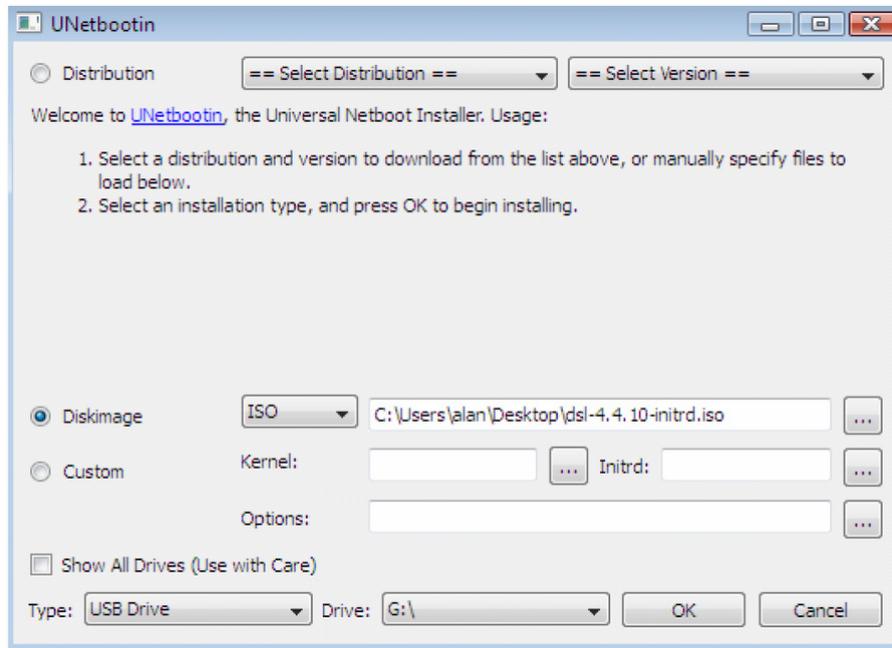
6. 程序会自动将 Damn Small Linux 下载至 USB 磁盘。



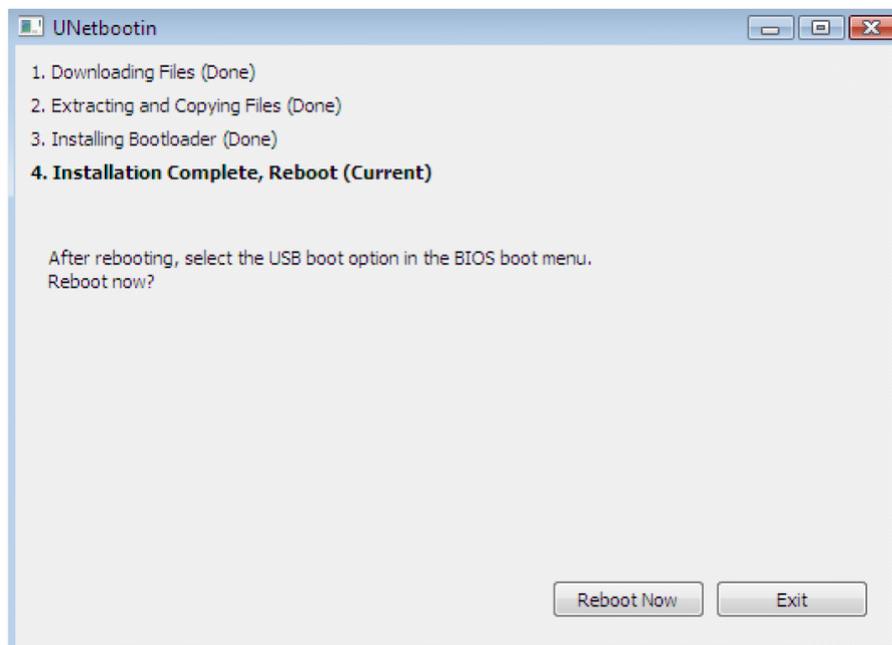
7. 您亦可以透过以下连结手动下载 Damn Small Linux:

<http://distro.ibiblio.org/damnsmall/current/dsl-4.4.10-initrd.iso>

点选“Diskimage”并指定档案位置，然后按“OK”。



8. 完成安装后，按“Exit”。

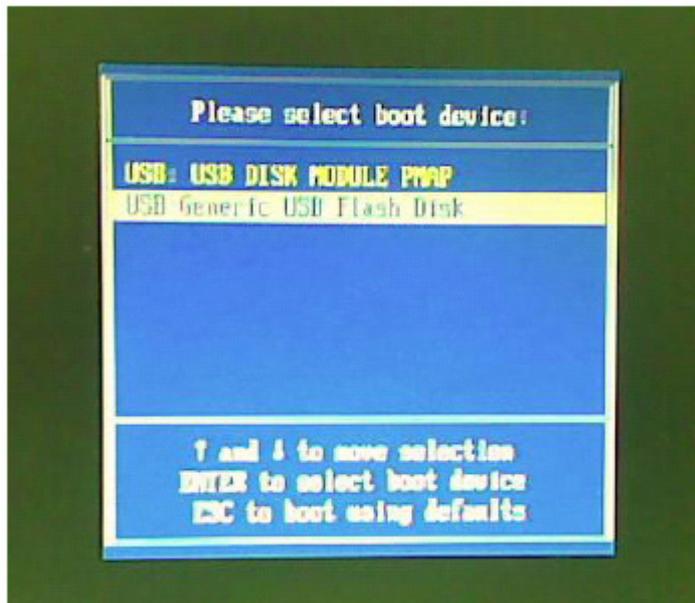


9. 复制 DOM 映像文件至 USB 磁盘（开机磁盘）。

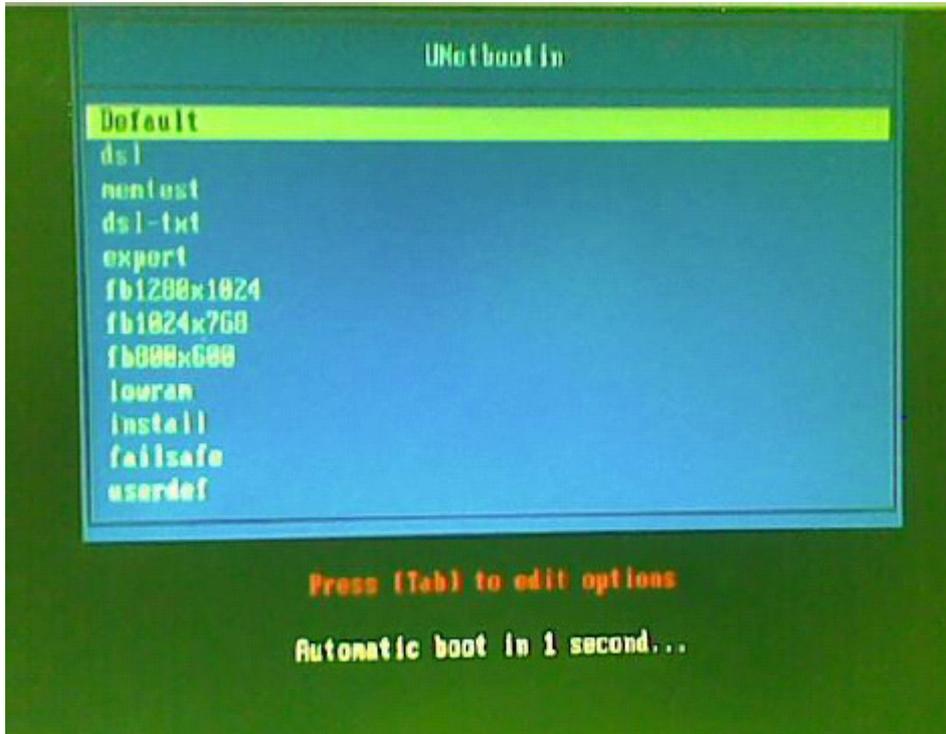
使用 USB 开机磁盘重烧 NAS 的 DOM

1. 请确定 NAS 已关机并移除所有硬盘。
2. 连接一个 VGA 屏幕、一个 USB 键盘及 USB 开机磁盘至 NAS。
3. 启动 NAS 并连续按 F11 键。
4. 选择 USB 磁盘作为开机装置 (boot device)，如屏幕没有显示选单，请重新启动 NAS 并重复上一个步骤。

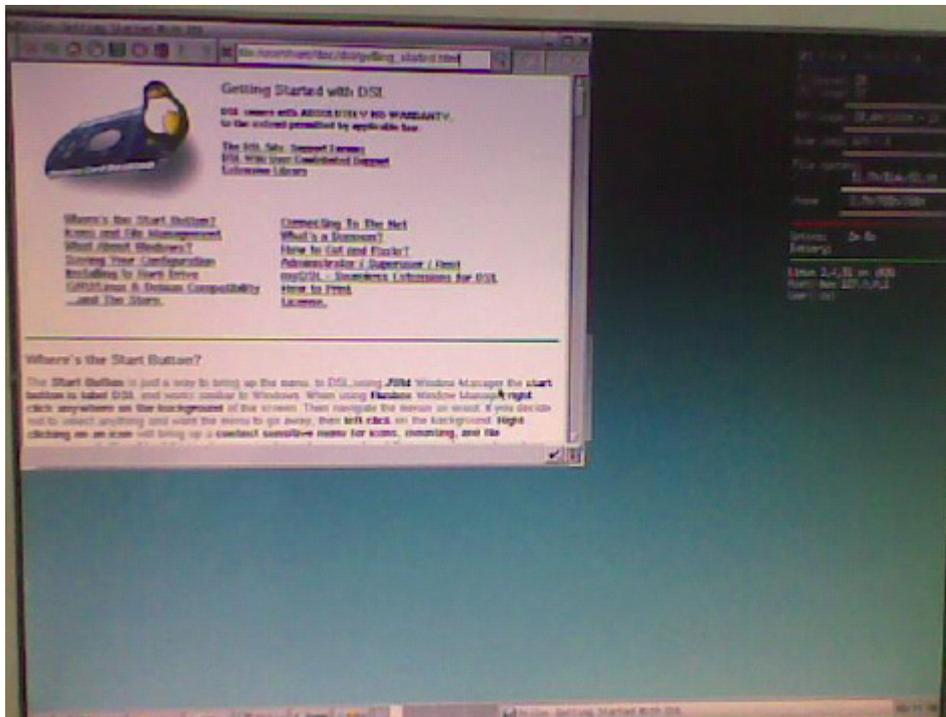
注意：如侦测到两个 USB 装置，请勿选择“USB DISK MODULE PMAP”。



5. 在下一个目录选择“Default”。



6. 成功开机后，将会显示以下窗口。

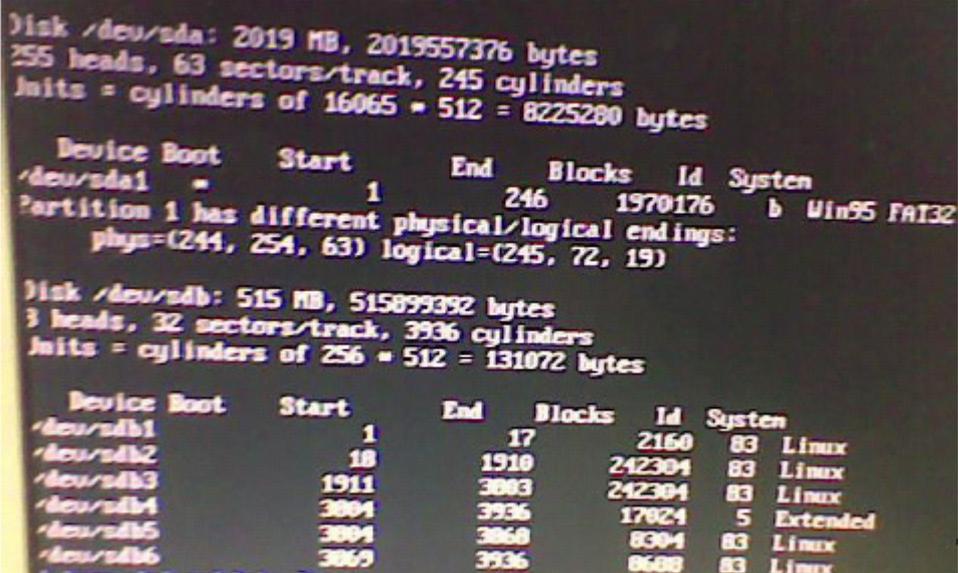


7. 按 Ctrl+Alt+Del 以输入指令。

8. 输入以下指令：

```
# sudo su
# fdisk -l
```

9. 以下结果将会显示。



```
disk /dev/sda: 2019 MB, 2019557376 bytes
255 heads, 63 sectors/track, 245 cylinders
Units = cylinders of 16065 * 512 = 8225280 bytes

   Device Boot      Start         End      Blocks   Id  System
/dev/sda1            1           246     1970176    b  Win95 FAT32
Partition 1 has different physical/logical endings:
   phys=(244, 254, 63) logical=(245, 72, 19)

disk /dev/sdb: 515 MB, 515893392 bytes
3 heads, 32 sectors/track, 3936 cylinders
Units = cylinders of 256 * 512 = 131072 bytes

   Device Boot      Start         End      Blocks   Id  System
/dev/sdb1            1           17         2160    83  Linux
/dev/sdb2            18          1910     242304    83  Linux
/dev/sdb3            1911         3003     242304    83  Linux
/dev/sdb4            3004         3936     17024     5  Extended
/dev/sdb5            3004         3060         8304    83  Linux
/dev/sdb6            3061         3936         8608    83  Linux
```

/dev/sda 代表您的 USB 磁盘； /dev/sdb (128MB 或 512MB)代表要重烧的 DOM 大小。

10. 输入以下指令：

```
# mkdir usbdrive
# mount /dev/sda1 /home/dsl/usbdrive
# cd /home/dsl/usbdrive
```

11. 输入以下指令：

```
# cp dom.img /dev/sdb
“dom.img” 为韧体名称， /dev/sdb 为 DOM 的磁盘名称。
```

12. 输入以下指令重新启动 NAS：

```
# reboot
```

13. 将 NAS 连接至 switch 或 router，然后使用 QNAP Finder 寻找 NAS。如 NAS 可被找到，您可以关机，安装硬盘，然后重新启动并设定系统。

如问题持续，该如何处理？

如系统启动问题仍无法解决，请尽快联络经销商或代理商安排维修服务。

技术支持

威联通提供在线支持及实时通客户服务，联络方式如下：

在线支持：<http://www.qnap.com>

MSN: q.support@hotmail.com

Skype: qnapskype

论坛：<http://forum.qnap.com>

美国及加拿大地区技术支持

Email: q_supportus@qnap.com

电话: 909-595-2819

地址: 166 University Parkway, Pomona CA 9176

服务时间: 08:00 - 17:00 (GMT- 08:00 Pacific Time, 星期一至星期五)

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Version 3, 29 June 2007

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Some devices are designed to deny users access to install or run modified versions of the software inside them, although the manufacturer can do so. This is fundamentally incompatible with the aim of protecting users' freedom to change the software. The systematic pattern of such abuse occurs in the area of products for individuals to use, which is precisely where it is most unacceptable. Therefore, we have designed this version of the GPL to prohibit the practice for those products. If such problems arise substantially in other domains, we stand ready to extend this provision to those domains in future versions of the GPL, as needed to protect the freedom of users.

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The precise terms and conditions for copying, distribution and modification follow.

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