

JBOD 设备

TL-R1200PES-RP TL-R1600PES-RP TL-R2400PES-RP

用户指南

文档版本: 1 06/03/2024

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	免责声明	
	版权和商标	
	GNU General Public License	
	CE 声明	
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VCCI 声明	46
BSMI 声明	
SJ/T 11364-2006	

1. 重要信息

原始包装

请保留原始包装和包装材料。如果要将产品退货或寄回进行修理,请使用原始包装以免损坏。

对于因包装不当受损的产品,ONAP 保留不提供退款或保修服务的权利。

硬件缺陷

如果您的 QNAP 产品有硬件方面的缺陷,请将产品退回 QNAP 或 QNAP 授权的服务中心进行维修或更换。您本人或未经授权的第三方对产品进行的任何维修或维护流程均会使保修失效。

对于因未经授权进行的修改和安装不受支持的第三方应用程序而造成的任何损坏或数据丢失,QNAP 概不负责。

有关详细信息,请参见 QNAP 产品保修服务条款。

安全信息

以下说明有助于确保个人安全和环境安全。在执行任何操作之前,请仔细阅读这些说明。

一般说明

- 设备应存放在通过器具、锁和钥匙或任何安保措施限制进入的安全场所。
- 只有经过授权并掌握技能的合格人员才能实际接触设备,相关人员需了解所有限制措施、安全预防措施和安装维护流程。
- 为避免潜在伤害或组件的损坏,请务必等硬盘和其他内部系统组件冷却后再触碰。
- 请执行静电放电 (ESD) 规程,以避免可能的人员受伤或组件受损。

电源

• 为降低失火或触电风险,请确保只将电源线连接到接地良好的电源插座。



配备冗余电源的设备可能有一条或多条电源单元 (PSU) 线。为避免受到严重伤害,安装或更换系统组件前,经培训的维修技师必须先从设备拔下所有电源单元线。

运动的部件



转动的风扇叶片:在设备连接到电源时,使您的身体各部位远离正在转动的风扇叶片。



运动的组件: 使您的身体各部位远离正在运动的其他组件。

• 设备不适合在儿童可能会出现的场所使用。

2. 产品概述

本章提供有关 QNAP JBOD 设备的基本信息。

关于 TL-Rx00PES-RP JBOD 系列

QNAPTL-Rx00PES-RP JBOD 设备旨在提高 NAS 的容量和实用性,并提供多种存储应用程序。您可以独立管理已安装的硬盘,或者使用主机 NAS 将其配置为软件 RAID 组。

TL-R1200PES-RP、TL-R1600PES-RP 和 TL-R2400PES-RP 分别具有 12、16 和 24 个 3.5 英寸 SATA 硬盘架以及 2 个 SFF-8644 1x2 端口。

硬件规格



提示

型号规格如有更改,恕不另行通知。要查看最新规格,请转到 https://www.qnap.com。

组件	TL-R1200PES-RP	TL-R1600PES-RP	TL-R2400PES-RP	
存储空间				
硬盘架	12 x 3.5 英寸 SATA 6 Gbps	16 x 3.5 英寸 SATA 6 Gbps	24 x 3.5 英寸 SATA 6 Gbps	
	注 您可以从 QNAP 或授 请转到 https://shop.	秋经销商处购买托盘底座。 [;] qnap.com/。	有关详细信息,	
硬盘兼容性	3.5 英寸硬盘架:			
	• 3.5 英寸 SATA 机械硬盘			
	・ 2.5 英寸 SATA 固态硬盘			
热插拔	此设备对所有硬盘均支持热	插拔。		
外部 I/O 端口				
SFF 端口	SFF 端口 2 x SFF-8644 1x2			
界面				
按钮 电源				
LED	LED			
系统・状态				
	• 链路			
• 风扇错误				
	• 硬盘			
	・ 设备 ID			
端口 • 连接器链路 · · · · · · · · · · · · · · · · · · ·				
• 连接器存取				
尺寸	尺寸			
外形规格	2U 机架式	3U 机架式	4U 机架式	

组件	TL-R1200PES-RP TL-R1600PES-RP		TL-R2400PES-RP
尺寸(高 x 宽 x 深)	88.65 x 482.2 x 423.8 mm (3.49 x 18.98 x 16.68 英 寸)	131.3 x 482.2 x 425.3 mm (5.17 x 18.98 x 16.74 英 寸)	176.15 x 480.74 x 672.05 mm (6.94 x 18.93 x 26.46 英 寸)
净重	9.22 kg(20.33 磅)	11.56 kg(25.49 磅)	18.67 kg(41.16 磅)
其他			
热插拔	此设备支持在 QNAP NAS 上进行热插拔。 有关详细信息,请参见在 NAS 上热插入 JBOD 设备。		
导轨兼容性	RAIL-B02	RAIL-B02 RAIL-B02 RAIL-A02-90	
	· 导轨套件未随 NAS 提供,必须单独购买。有关详细信息,请联系授权经销商或转到 https://shop.qnap.com。 · 有关导轨套件安装的信息,可在导轨套件包装随附的安装指南中找到。有关详细信息,请转到 https://www.qnap.com/go/product/rail-kit。		
电源单元	2 x 300W, 100-240V AC, 50/60 Hz 2 x 550W, 100-240V AC, 50/60 Hz 2 x 550W, 100-240V AC, 50/60 Hz		
风扇	2 x 80 mm,12V DC 风扇	3 x 80 mm,12V DC 风扇	3 x 80 mm,12V DC 风扇
工作温度	 无冷凝相对湿度: 5% 至 95% 湿球温度: 27℃ (80.6°F) 		



提示

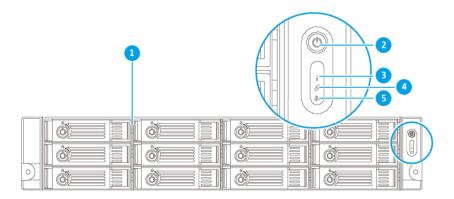
有关兼容硬盘型号的列表,请转到 https://www.qnap.com/compatibility。

包装内容

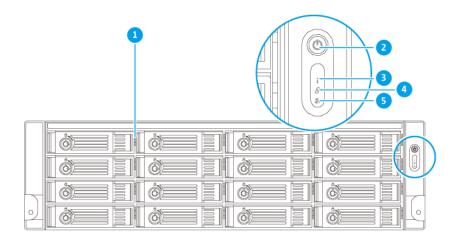
项目	数量
JBOD 设备	1
电源线	2
PCIe JBOD 专用线缆 (SFF-8644 1x2)	1 x CAB-PCIE10M-8644-8X
适用于 3.5 英寸硬盘的螺丝	• TL-R1200PES-RP: 48
	• TL-R1600PES-RP: 64
	• TL-R2400PES-RP: 96
适用于 2.5 英寸硬盘的螺丝	• TL-R1200PES-RP: 36
	• TL-R1600PES-RP: 48
	• TL-R2400PES-RP: 72
快速安装指南 (QIG)	1

组件

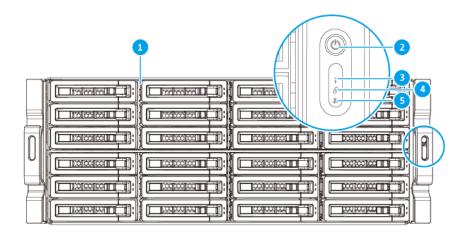
前面板



TL-R1200PES-RP



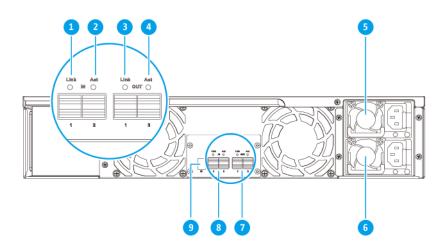
TL-R1600PES-RP



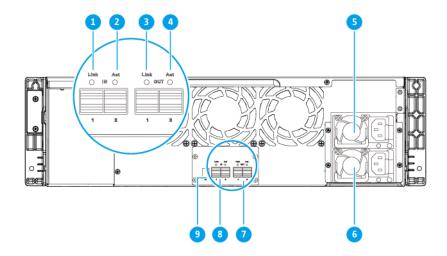
TL-R2400PES-RP

编号	组件	编号	组件
1	硬盘 LED	4	链路 LED
2	电源按钮	5	风扇错误 LED
3	状态 LED	-	-

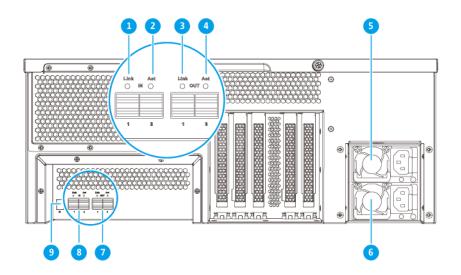
后面板



TL-R1200PES-RP



TL-R1600PES-RP



TL-R2400PES-RP

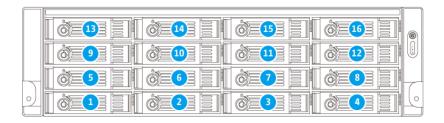
编号	组件	编号	组件
1	连接器链路 LED(上游)	6	电源单元 2
2	连接器存取 LED(上游)	7	SFF-8644 1x2 端口(下游) 注 此端口用于在级联连接中连接下游 JBOD 设备。

编号	组件	编号	组件
3	连接器链路 LED(下游)	8	SFF-8644 1x2 端口(上游)
			注 此端口用于在级联连接中连接主机 NAS 或上游 JBOD 设备。
4	连接器存取 LED(下游)	9	设备 ID
			注 NAS 为连接至 NAS 的每个扩展设备分配的一个设备 ID。为前九个设备分配的编号为 1 至 9。后续设备以字母 A 开头,按字母顺序排序。
5	电源单元 1	-	-

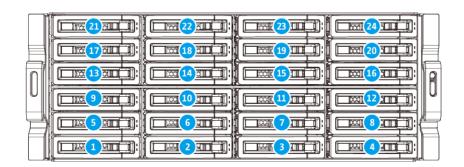
硬盘编号



TL-R1200PES-RP



TL-R1600PES-RP



TL-R2400PES-RP

安装要求

类别	项目			
环境	• 室温: 0°C 至 40°C(32 至 104°F)			
	• 无冷凝相对湿度: 5% 至 95%			
	・ 湿球温度:27°C (80.6°F)			
	• 平坦的防静电表面,无直射阳光、液体或化学药剂			
	限制进入			
	• 设备应存放在通过器具、锁和钥匙或任何安保措施限制进入的安全场所。			
	 只有经过培训和授权的合格设备管理员才能实际接触设备,管理员需了解所有限制措施、安全预防措施和安装维护流程。 			
硬件和外围设备	• NAS			
	注			
	• 有关兼容 NAS 型号、每个 NAS 型号支持的 JBOD 设备的最大数量以及适用的 PCIe 插槽的详细信息,请转到 https:// www.qnap.com/go/compatibility-expansion/。			
	• NAS 必须运行 QTS 5.1.2(或更高版本)或 QuTS hero h5.1.2 (或更高版本)。			
	• 存储硬盘			
	注 有关兼容硬盘型号的列表,请转到 https://www.qnap.com/ compatibility。			
	• 主机总线适配器			
	注 NAS 上必须安装 QXP-3X4PES 或 QXP-3X8PES 主机总线适配器。第 三方主机总线适配器可能与 QNAP JBOD 设备不兼容。			
	• 一个或多个 SF-8644 连接器线缆			
	注			
	• QXP-3X4PES 主机总线适配器需要 CAB-PCIE10M-8644-4X 线 缆。			
	• QXP-3X8PES 主机总线适配器需要 CAB-PCIE10M-8644-8X 线缆 (JBOD 设备随附一根)。			
工具	• 1 号或 2 号十字螺丝刀			
	• 防静电腕带			

设置 JBOD 设备



重要

在设置 JBOD 设备或安装 JBOD 设备组件之前,请仔细阅读安全信息中的所有安全要求和信息。

- **1.** 将 JBOD 设备置于符合要求的环境中。 有关详细信息,请参见安装要求。
- **2.** 将 JBOD 设备安装在机架上。 有关详细信息,请参见导轨套件。
- 3. 安装硬盘。

有关详细信息,请参见以下主题:

- 在 TL-R1200PES-RP 或 TL-R1600PES-RP 上安装 3.5 英寸硬盘
- 在 TL-R2400PES-RP 上安装 3.5 英寸硬盘
- 在 TL-R1200PES-RP 或 TL-R1600PES-RP 上安装 2.5 英寸固态硬盘
- 在 TL-R2400PES-RP 上安装 2.5 英寸固态硬盘
- 4. 连接电源线。
- 5. 将 JBOD 设备连接到 NAS。 有关详细信息,请参见将 JBOD 设备连接到 NAS。
- 6. 启动 JBOD 设备电源。

3. 硬件安装

本节提供有关安装硬盘、将 JBOD 设备连接到 NAS 或断开连接、热插拔冗余电源单元和导轨套件的信息。

安装硬盘

TL-Rx00PES-RP 兼容 3.5 英寸硬盘和 2.5 英寸固态硬盘。

在 TL-R1200PES-RP 或 TL-R1600PES-RP 上安装 3.5 英寸硬盘



警告

- 安装硬盘将删除硬盘上的所有数据。
- 请执行静电放电 (ESD) 规程,以避免组件损坏。

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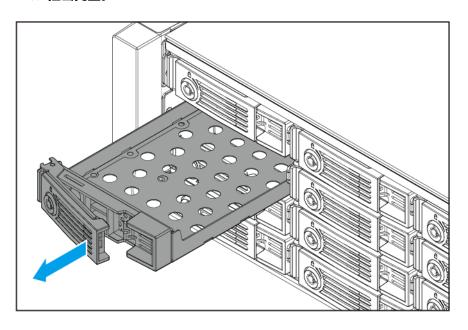


转动的风扇叶片: 使您的双手和身体其他部位远离正在转动的风扇叶片。

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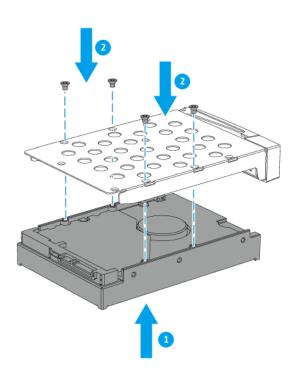
运动的其他组件: 使您的双手和身体其他部位远离正在运动的其他组件。

- 1. 关闭 JBOD 设备电源。
- 2. 取下硬盘托盘。
 - a. 拉动手柄以松开托盘。
 - b. 拉出托盘。



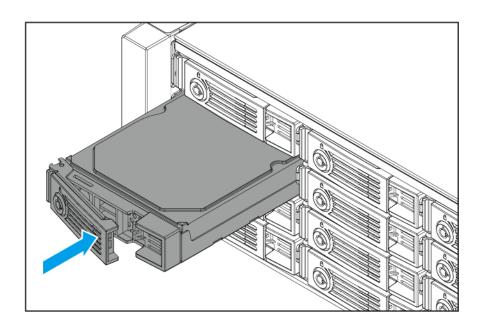
3. 将硬盘安装到托盘上。

- a. 将硬盘放在托盘上,使硬盘底部的孔与托盘底部的孔对齐。
- b. 安装螺丝。



4. 将托盘装入硬盘架。

- a. 将托盘插入硬盘架。
- **b.** 推动手柄。



5. 启动 JBOD 设备电源。



注 JBOD 设备最长可能需要 30 秒才能检测到新设备。

在 TL-R2400PES-RP 上安装 3.5 英寸硬盘



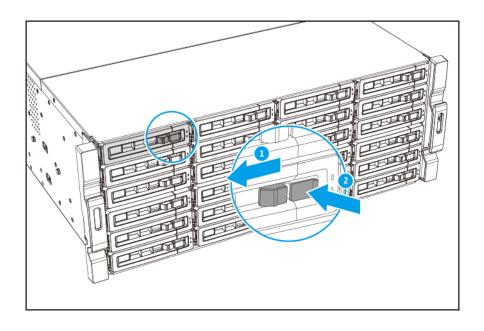
- 安装硬盘将删除硬盘上的所有数据。
- 请执行静电放电 (ESD) 规程,以避免组件损坏。

转动的风扇叶片: 使您的双手和身体其他部位远离正在转动的风扇叶片。

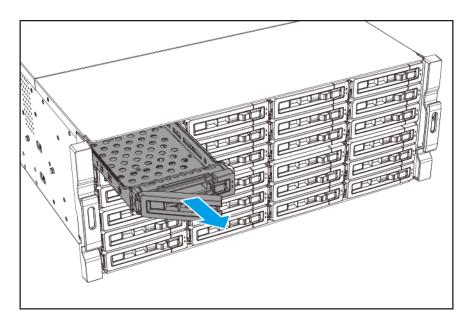


运动的其他组件: 使您的双手和身体其他部位远离正在运动的其他组件。

- 1. 关闭 JBOD 设备电源。
- 2. 取下硬盘托盘。
 - a. 将锁滑到左侧。
 - **b.** 按下按钮以松开托盘手柄。

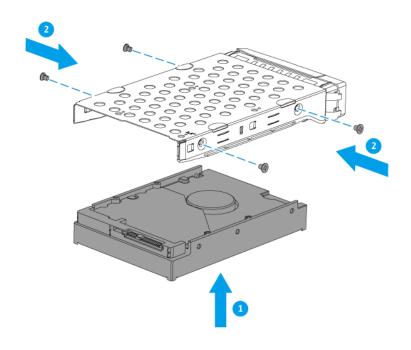


c. 拉出托盘。



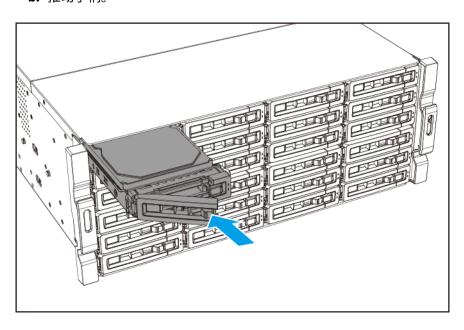
3. 将硬盘安装到托盘上。

- a. 将硬盘放在托盘上,使硬盘两侧的孔与托盘两侧的孔对齐。
- b. 安装螺丝。

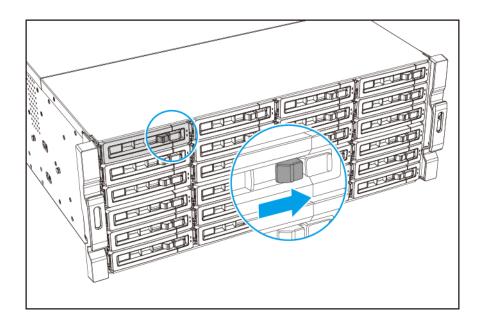


4. 将托盘装入硬盘架。

- a. 将托盘插入硬盘架。
- **b.** 推动手柄。



c. 将锁滑到右侧。



5. 启动 JBOD 设备电源。



注

JBOD 设备最长可能需要 30 秒才能检测到新设备。

在 TL-R1200PES-RP 或 TL-R1600PES-RP 上安装 2.5 英寸固态硬盘



警告

- 安装硬盘将删除硬盘上的所有数据。
- 请执行静电放电 (ESD) 规程,以避免组件损坏。

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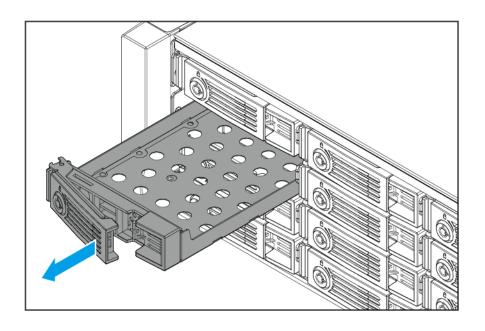


转动的风扇叶片: 使您的双手和身体其他部位远离正在转动的风扇叶片。



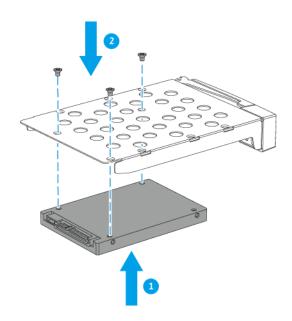
运动的其他组件: 使您的双手和身体其他部位远离正在运动的其他组件。

- 1. 关闭 JBOD 设备电源。
- 2. 取下硬盘托盘。
 - a. 拉动手柄以松开托盘。
 - **b.** 拉出托盘。



3. 将硬盘安装到托盘上。

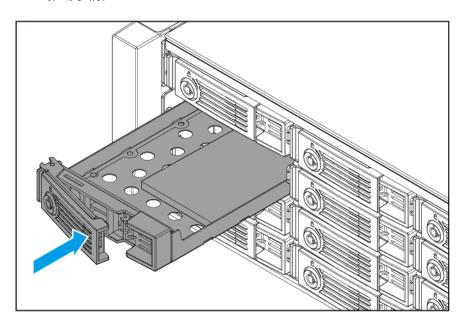
- a. 将硬盘放在托盘上,使硬盘底部的孔与托盘底部的孔对齐。
- b. 安装螺丝。



4. 将托盘装入硬盘架。

a. 将托盘插入硬盘架。

b. 推动手柄。



5. 启动 JBOD 设备电源。



注 JBOD 设备最长可能需要 30 秒才能检测到新设备。

在 TL-R2400PES-RP 上安装 2.5 英寸固态硬盘



- 安装硬盘将删除硬盘上的所有数据。
- 请执行静电放电 (ESD) 规程,以避免组件损坏。

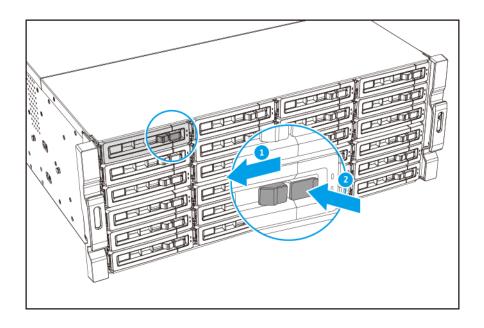


转动的风扇叶片: 使您的双手和身体其他部位远离正在转动的风扇叶片。

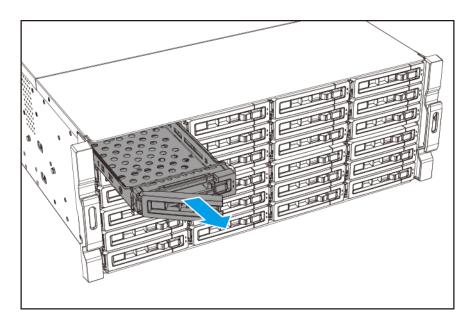


运动的其他组件: 使您的双手和身体其他部位远离正在运动的其他组件。

- 1. 关闭 JBOD 设备电源。
- 2. 取下硬盘托盘。
 - a. 将锁滑到左侧。
 - **b.** 按下按钮以松开托盘手柄。

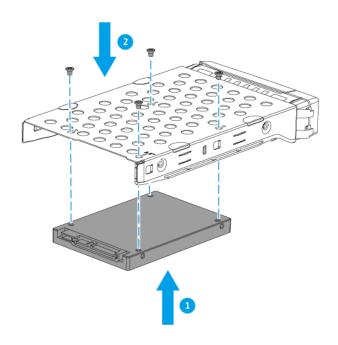


c. 拉出托盘。



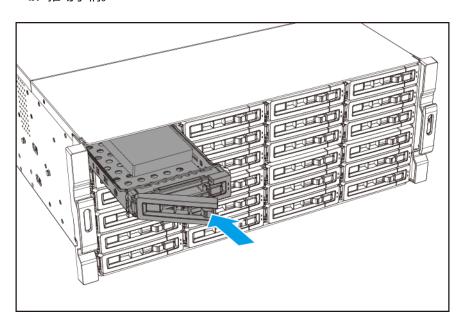
3. 将硬盘安装到托盘上。

- a. 将硬盘放在托盘上,使硬盘底部的孔与托盘底部的孔对齐。
- b. 安装螺丝。

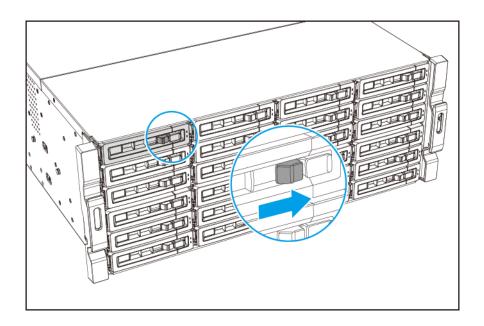


4. 将托盘装入硬盘架。

- a. 将托盘插入硬盘架。
- **b.** 推动手柄。



c. 将锁滑到右侧。



5. 启动 JBOD 设备电源。



注

JBOD 设备最长可能需要 30 秒才能检测到新设备。

连接和断开 JBOD 设备

TL-Rx00PES-RP 支持连接到 QNAP NAS 进行存储扩展。此外,JBOD 设备支持热插入和级联配置。

在 NAS 上热插入 JBOD 设备

TL-Rx00PES-RP 支持在 QNAP NAS 上热插入。您可以在 NAS 启动时将 JBOD 设备连接到 NAS 或断开连接,但有以下限制和注意事项:

- 仅当在仅使用 JBOD 设备上安装的磁盘在 JBOD 设备上创建存储池时,才支持热插入。
- 使用 IBOD 设备上的磁盘在 NAS 上扩展存储池时,不支持热插入。
- 为防止数据丢失或其他损坏,如果已在 JBOD 设备上创建存储池或 RAID 组,请勿热断开 JBOD 设备。如果您必须在此情况下断开 JBOD 设备,请联系授权管理员执行此操作。
- 将 JBOD 设备与 NAS 断开连接时,请确保在断开任何线缆之前,将 JBOD 设备从 NAS 操作系统安全卸载。

有关详细信息,请参见将 JBOD 设备与 NAS 断开连接。

将 JBOD 设备连接到 NAS

要将 JBOD 设备连接到 NAS,必须使用与建议的 QNAP 操作系统版本和最新 BIOS 固件版本兼容的 NAS 型号。 还必须在 NAS 上安装兼容的主机总线适配器并使用兼容的连接器线缆,具体取决于 NAS 上的 PCIe 插槽。

NAS 要求

要求	描述
NAS 型号	请确保 QNAP NAS 与 JBOD 设备兼容。 有关兼容 NAS 型号的列表,请转到 https://www.qnap.com/go/compatibility-expansion/。
NAS 操作系统	QTS 5.1.2 或更高版本QuTS hero h5.1.2 或更高版本
	有关适用于您的 NAS 型号的最新 QNAP 操作系统,请转到 https://download.qnap.com/。
NAS BIOS	NAS 必须安装最新 BIOS 固件版本。 有关适用于您的 NAS 型号的最新 BIOS 固件,请转到 https:// download.qnap.com/。
NAS 内存和 JBOD 存储	• QTS
	• JBOD 设备上的最大存储池大小:304 TB
	• QuTS hero
	• 最低 NAS 内存:16 GB
	• 1–2 PB JBOD 存储的建议 NAS 内存:≥ 128 GB
	• 3-5 PB JBOD 存储的建议 NAS 内存: ≥ 256 GB

主机总线适配器和线缆要求

NAS PCIe 插槽	主机总线适配器和线缆	
PCIe x4 插槽	• 主机总线适配器: QXP-3X4PES	
	• 线缆: CAB-PCIE10M-8644-4X	
	• 最高 32 Gbps(配备 PCIe Gen 3 或更高版本)	
	重要 包装中随附的 CAB-PCIE10M-8644-8X 线缆无法与 QXP-3X4PES 主 机总线适配器搭配使用。	
PCIe x8 插槽	• 主机总线适配器:QXP-3X8PES	
	• 线缆: CAB-PCIE10M-8644-8X(包装中随附)	
	• 最高 64 Gbps(配备 PCIe Gen 3 或更高版本)	
	注 CAB-PCIE10M-8644-4X 线缆可以与 QXP-3X8PES 搭配使用。但连接速度限于最高 32 Gbps。	



注

- QXP-3X4PES 和 QXP-3X8PES 主机总线适配器各具有两个端口,支持最多两个 JBOD 连接。您可以使用级联配置连接更多 JBOD 设备。
- 有关您的 NAS 型号支持的扩展卡和 JBOD 设备的最大数量,请转到 https://www.qnap.com/go/compatibility-expansion/。
- 您可以从 https://shop.qnap.com/ 或授权经销商处购买 QNAP 扩展卡和线缆。

- **1.** 请确保 NAS 已关机。 如果您将 JBOD 设备热连接到 NAS,请跳过此步骤。有关详细信息,请参见在 NAS 上热插入 JBOD 设 备。
- **2.** 在 NAS 上安装 QXP-3X4PES 或 QXP-3X8PES 主机总线适配器。 请参阅 NAS 用户指南的硬件安装部分,了解安装扩展卡的说明。
- **3.** 准备 SFF-8644 连接器线缆。 使用与主机总线适配器兼容的线缆:

主机总线适配器	线缆	
QXP-3X4PES	CAB-PCIE10M-8644-4X (32 Gbps 连接速度)	
QXP-3X8PES	CAB-PCIE10M-8644-8X (64 Gbps 连接速度)	
	注 CAB-PCIE10M-8644-4X 线缆还可以与 QXP-3X8PES 搭配使用。但连接速度限于最高 32 Gbps。	

4. 将 JBOD 设备连接到 NAS。



重要

- 连接 CAB-PCIE10M-8644-8X 线缆时,请确保快速将电缆插头插入端口。请勿摇晃插头或插入过慢,否则会激活保护模式,导致连接速度下降。
- 如果保护模式处于激活状态,则连接两头的连接器链路 LED 闪烁橙色。要重新建立正常连接,请从 QTS 或 QuTS hero 安全卸载 JBOD 设备,断开连接器线缆,重新启动 NAS,然后重新连接 JBOD 设备。
- a. 将 SFF-8644 连接器线缆连接到安装在 NAS 中的主机总线适配器 (HBA) 上的 SFF-8644 端口。



注

要将 CAB-PCIE10M-8644-4X 线缆连接到 QXP-3X8PES 主机总线适配器,必须将线缆插头插入适配器的 A1 端口或 B1 端口,且连接速度限于最高 32 Gbps。请勿将线缆插头插入适配器的 A2 端口或 B2 端口。

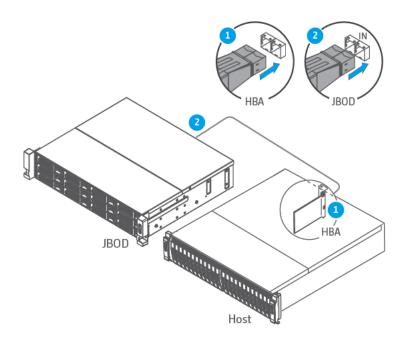
有关适配器端口位置的详细信息,请查看适配器上的标签。

b. 将 SFF-8644 连接器线缆连接到 JBOD 设备上的上游 SFF-8644 端口。



注

- 使用 CAB-PCIE10M-8644-4X 线缆时,请连接到端口的左侧。
- 有关上游端口位置的详细信息,请参见后面板。



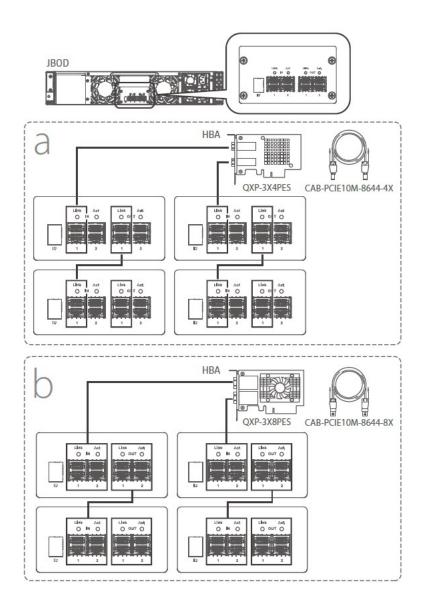
5. 可选: 将其他 JBOD 设备连接到 NAS。



重要

连接多个 JBOD 设备时,请确保电源线缆和 CAB-PCIE10M-8644-4X 线缆已正确连接到第一个 JBOD,然后依次连接其余 JBOD 设备。

将多个 JBOD 设备连接到 NAS 时,使用以下拓扑之一,具体取决于主机总线适配器:





注

- 使用 CAB-PCIE10M-8644-4X 线缆时,始终连接到上游和下游端口的端口左侧。
- 连接到主机总线适配器的两个端口时,在两个连接之间共享 NAS 上的 PCIe 插槽的总带宽。
- 只有在级联配置中连接 NAS 或上游 JBOD 设备时才使用上游端口。
- 只有在级联配置中连接下游 JBOD 设备时才使用下游端口。
- 有关上游和下游端口位置的详细信息,请参见后面板。
- 6. 启动 JBOD 设备电源。
- 7. 启动 NAS 电源。 如果 NAS 已启动且您正在热连接 JBOD 设备,请跳过此步骤。
- 8. 确认 NAS 能够识别 JBOD 设备。

- a. 以管理员身份登录 QTS 或 QuTS hero。
- b. 转到主菜单 > 存储与快照总管 > 概述 > 存储。
- c. 确认 JBOD 设备已列出。



注

- NAS 最长可能需要 30 秒才能检测到 JBOD 设备和安装的硬盘。
- 连接的设备和安装的硬盘数量越多,NAS 检测到它们所需的时间越长。
- 在 NAS 检测到 JBOD 设备之前,JBOD 设备上的状态 LED 显示橙色,表示其处于待机模式。 当 JBOD 设备处于待机模式时,设备上的风扇和硬盘 LED 仍处于熄灭状态。

将 JBOD 设备与 NAS 断开连接

将 JBOD 设备与 NAS 断开连接(包括热断开连接)时,请确保在断开任何线缆之前,将 JBOD 设备从 NAS 操作系统安全卸载。

断开线缆但未安全卸载 JBOD 设备可能会导致数据丢失或其他损坏。



警告

如果已在 JBOD 设备上创建存储池或 RAID 组,请勿热断开 JBOD 设备。如果您必须在此情况下断开 JBOD 设备,请联系授权管理员执行此操作。

- 1. 在 NAS 上登录 QTS 或 QuTS hero。
- 2. 转到存储与快照总管 > 存储 > 磁盘/VJBOD > NAS 和设备。
- 3. 选择 JBOD 设备。
- **4.** 单击**操作**,然后选择**安全卸载**。 JBOD 设备已安全拆卸。
- 5. 将连接器线缆与 NAS 断开连接。

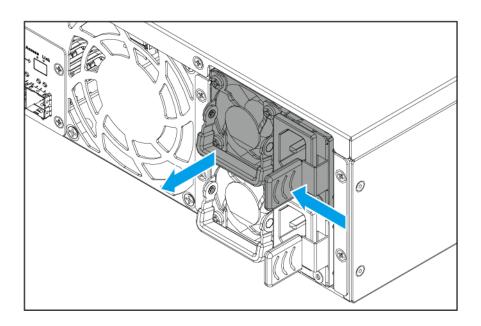


巨要

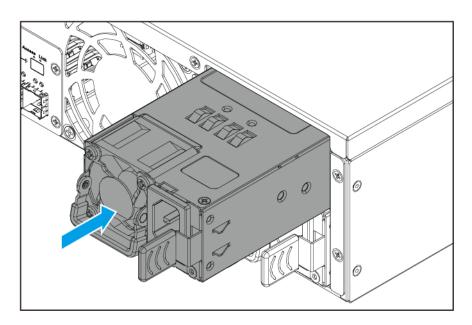
断开多个 JBOD 设备时,请确保从最后一个 JBOD 开始,并正确断开电源线和 CAB-PCIE10M-8644-4X,然后依次断开其他 JBOD 设备。

热插拔冗余电源单元

- 1. 从插座和要更换的电源单元 (PSU) 上拔下电源线。
- 2. 向手柄方向紧按闩锁并拉出 PSU。



3. 插入新 PSU。



4. 将电源线连接到 PSU 和插座。

导轨套件

导轨套件未随设备提供,必须单独购买。有关详细信息,请联系授权经销商或转到 http://shop.qnap.com。

型号	兼容的导轨套件
TL-R1200PES-RP	RAIL-B02
TL-R1600PES-RP	
TL-R2400PES-RP	RAIL-A02-90

安装信息位于导轨套件包中。

4. 基本操作

本章介绍 JBOD 设备的基本操作。

电源按钮

操作	用户操作	结果
启动电源	按下此按钮一次。	设备启动或正在从睡眠模式中唤醒。
待机模式	按住此按钮 1.5 秒钟。	硬盘和风扇关闭,设备进入待机模式。
强制关机	按住此按钮 5 秒钟。	设备关机。
		注
		• 仅当设备无响应时才能使用此方法。
		• 当设备关机时,主机 NAS 无法控制 设备的电源状态。

LED

系统状态 LED

状态	描述
红色	• 系统风扇故障。
	• 系统温度超过 65°C。
	• 一个或多个电源单元异常。
绿色	设备已就绪。
橙色	设备处于待机模式。
熄灭	• 所有硬盘都处于待机模式。
	・ 设备已关机。

硬盘 LED

状态	描述
绿色	• 设备已开机。
	• 硬盘可供访问。
闪烁绿色	正在访问数据。
红色	发生硬盘读/写错误。
闪烁琥珀色,频率为 4 Hz	操作系统正在定位硬盘。
所有硬盘 LED 闪烁绿色和 红色,频率为 1 Hz	操作系统正在定位设备。
熄灭	未检测到硬盘。

链路 LED

状态	描述
绿色	连接的端口已完全连接。
熄灭	未连接任何线缆。

连接器链路 LED

状态	描述
绿色	设备已完全连接。
橙色	设备未完全连接。
熄灭	• 设备未连接。
	• 设备没有线缆连接。

连接器存取 LED

状态	描述
绿色	正在访问数据。
熄灭	• 未访问数据。
	• 未检测到硬盘。

风扇错误 LED

状态	描述
红色	系统风扇故障。
熄灭	系统风扇运行正常。

警告音

时长	频率	描述
短提示音(0.5 秒)	1	• JBOD 硬盘托盘架链路已连接。
		• JBOD 硬盘托盘架链路已断开连接。
		・ 主机与 JBOD 已连接。
		・ JBOD 与 JBOD 已建立级联连接。
长提示音(2 秒)	3 (每 5 分钟)	• 系统风扇故障。
		• 系统温度超过阈值。
		注 默认的温度警告阈值为 65°C。您可以使 用 QNAP JBOD Manager 将该阈值设置为 介于 55°C 至 69°C 之间的温度。
长提示音	1 Hz	正在定位或取消定位设备。

5. 故障排除

本章介绍基本故障排除信息。

强制存储与快照总管识别 JBOD 设备

如果存储与快照总管在运行期间找不到 JBOD 设备,则 JBOD 设备上的硬盘或数据可能有故障。

- 1. 关闭 JBOD 设备电源。
- 2. 将 JBOD 设备与 NAS 断开连接。
- 3. 从 JBOD 设备中取下所有硬盘。
- 4. 将 JBOD 设备重新连接到 NAS。
- 5. 启动 JBOD 设备电源。
- 6. 使用存储与快照总管找到 JBOD 设备。
- 7. 重新插入硬盘。
- 8. 继续操作。

热插拔故障硬盘

连接到 QTS 或 QuTS hero NAS 时,JBOD 设备支持在以下情况下热插拔硬盘:

D 5 7 D 24 TII	T 보 수 보 등	は 取り
RAID 类型	磁盘数量	情形
QTS 和 QuTS hero		
RAID 1	2	一个成员硬盘有故障。
RAID 5	≥ 3	一个成员硬盘有故障。
RAID 6	≥ 4	一个或两个成员硬盘有故障。
RAID 10	≥4(必须为偶数)	处于两个不同对中的一个或两个成员硬盘有故障。
		• 一个成员硬盘有故障。
		• 处于两个不同对中的两个成员硬盘有故障。
RAID 50	≥ 6	每个子组的一个磁盘有故障。
RAID 60	≥ 8	每个子组的两个磁盘有故障。
仅限 QuTS hero		
Triple Mirror	3 的倍数。(例如,3、6、9、 12 个磁盘等。)	一个或两个成员硬盘有故障。
RAID-TP	≥ 5	一个、两个或三个成员硬盘有故障。

- 1. 登录 QTS 或 QuTS hero。
- 2. 转到主菜单 > 存储与快照总管 > 存储 > 磁盘/VJBOD。
- 3. 找到发生故障的硬盘。
- 4. 准备一个与故障硬盘具有相同或更大容量的新硬盘。
- 5. 从 JBOD 设备中取下故障硬盘。

- 6. 等待 30 秒或 JBOD 设备发出两次提示音。
- 7. 从硬盘托盘中取下故障硬盘。
- 8. 将新硬盘插入硬盘托盘中。
- 9. 安装新硬盘。 JBOD 设备发出两次提示音。
- 10. 等待 30 秒或 JBOD 设备发出两次提示音。
- 11. 转到主菜单 > 存储与快照总管 > 存储 > 存储/快照。
- 12. 找到包含新硬盘的存储池,然后确认状态为正在重建。

支持和其他资源

QNAP 提供了以下资源:

资源	URL
文档	https://download.qnap.com
兼容性列表	https://www.qnap.com/compatibility
NAS 迁移兼容性	https://www.qnap.com/go/nas-migration
扩展单元兼容性	https://www.qnap.com/go/compatibility-expansion
服务门户	https://service.qnap.com
产品支持状态	https://www.qnap.com/go/product/eol.php
下载项	https://download.qnap.com
社区论坛	https://forum.qnap.com
QNAP 配件商店	https://shop.qnap.com

6. 术语表

QTS

QNAP NAS 操作系统

QuTS hero

采用 ZFS 文件系统的 QNAP NAS 操作系统

存储与快照总管

可用于查看和配置连接到 QNAP NAS 的 QNAP JBOD 设备的 QTS 实用工具

7. 声明

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本产品符合中国 RoHS 标准。以下表格标示此产品中某有毒物质的含量符合中国 RoHS

标准规定的限量要求。

本产品上会附有"环境友好使用期限"的标签,此期限是估算这些物质"不会有泄漏或突变"的年限。本产品可能 包含有较短的环境友好使用期限的可替换元件,像是电池或灯管,这些元件将会单独标示出来。

部件名称	有毒有害物质或元素							
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (CR(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)		
売体	0	0	0	0	0	0		
显示	0	0	0	0	0	0		
印刷电路板	0	0	0	0	0	0		
金属螺帽	0	0	0	0	0	0		
电缆组装	0	0	0	0	0	0		

部件名称	有毒有害物质或元素							
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (CR(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)		
风扇组装	0	0	0	0	0	0		
电力供应组装	0	0	0	0	0	0		
电池	0	0	0	0	0	0		

O:表示该有毒有害物质在该部件所有物质材料中的含量均在 SJ/T11363-2006 标准规定的限量要求以下。

X: 表示该有毒有害物质至少在该部件的某一均质材料中的含量超出 SJ/T11363-2006 标准规定的限量要求。