QNAP

TS-x31K

TS-131K TS-231K TS-431K

用户指南



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1. 重要信息

原始包装

请保留原始包装和包装材料。如果要将产品退货或寄回进行修理,请使用原始包装以免损坏。

对于因包装不当受损的产品,QNAP 保留不提供退款或保修服务的权利。

硬件缺陷

如果您的 QNAP 产品有硬件方面的缺陷,请将产品退回 QNAP 或 QNAP 授权的服务中心进行维修或更换。您本人或未经授权的第三方对产品进行的任何维修或维护流程均会使保修失效。

对于因未经授权进行的修改和安装不受支持的第三方应用程序而造成的任何损坏或数据丢失,QNAP 概不负责。

有关详细信息,请参见 QNAP 产品保修服务条款。

安全信息

以下说明有助于确保个人安全和环境安全。在执行任何操作之前,请仔细阅读这些说明。

一般说明

- 设备应存放在通过器具、锁和钥匙或任何安保措施限制进入的安全场所。
- 只有经过授权并掌握技能的合格人员才能实际接触设备,相关人员需了解所有限制措施、安全预防措施和安装维护流程。

♪ 警告



为避免潜在伤害或组件的损坏,请务必等硬盘和其他内部系统组件冷却后再触碰。



请执行静电放电 (ESD) 规程,以避免可能的人员受伤或组件受损。

电源

⚠ 警告



为降低失火或触电风险,请确保只将电源线连接到接地良好的电源插座。



为避免受到严重伤害,安装或更换系统组件前,经培训的维修技师必须先从设备 拔下所有电源单元线。

运动的部件

♪ 警告



转动的风扇叶片:在设备连接到电源时,使您的身体各部位远离任何正在转动的风扇叶片。



运动的组件: 使您的身体各部位远离任何正在运动的其他组件。

设备不适合在儿童可能会出现的场所使用。

系统电池

♪ 警告



摄入危险

- 此产品配有纽扣电池。
- 请避免儿童接触电池。
- 如果被吞食,锂纽扣电池可能会在 2 小时内导致严重或致命伤害。
- 如果您认为可能电池已被吞食或部于身体的某个部位,请立即就医求助。
- 为避免潜在的电池爆炸、导致人员受伤或组件受损,请确保使用同型电池更换现有电池。
- 请按当地法规或电池制造商的指示正确处置使用过的电池。
- 即使是使用过的电池,也可能会导致严重伤害或死亡。
- 有关诊疗信息,请致电当地中毒控制中心。
- 有关设备中纽扣电池类型和电压的信息,请参见硬件规格表。

- 非充电电池不可充电。
- 请勿强行放电、充电、拆卸、加热或焚烧。这样做可能会导致因通风、泄漏或爆炸造成的化学烧伤而导致的伤害。
- 确保电池按照极性(+和-)正确安装。
- 请勿将新旧电池或不同品牌、不同类型的电池(如碱性电池、碳锌电池、充电电池等)混用。
- 对于长时间不使用的设备,请根据当地法规取出并立即回收或处理电池。
- 始终完全固定电池盒。如果电池盒无法牢固关闭,请停止使用本产品,取出电池,并将电池置于 儿童接触不到的地方。

导轨套件

机架式型号可能需要导轨套件以便安装到服务器机架或机柜上。

为确保设备和人身安全,在安装导轨套件和安装设备之前,请仔细阅读导轨套件的安装说明。

要检查您的设备是否为机架式设备,请参见硬件规格表。

♪ 警告

- 当导轨套件安装在服务器机架上时,除安装或拆卸设备外,请勿将导轨完全展开或拔掉闩锁。
- 如果导轨完全展开并拔掉闩锁,可能会导致重型设备坠落。这可能会导致设备损坏, 以及严重甚至致命的伤害。
- 在准备导轨以安装或拆卸设备前,请仔细阅读并确保理解安装说明。
- 安装或拆卸设备时,请勿在设备或导轨上放置任何物品或增加任何额外的负重。
- 安装设备时,请将设备完全推入服务器机架,使导轨完全锁住,并将设备固定在服务器机架上。

2. 产品概述

本章提供有关 QNAP TS-x31K NAS 的基本信息。

关于 TS-x31K

TS-x31K 由 Annapurna Labs Alpine AL-214 ARMv7 处理器提供支持,具有强大的多任务处理能力。TS-x31K 内置了 AES 256 位加密引擎,可确保兼顾数据安全和性能。此机型特有一个 USB 一键复制端口,可快速方便地实现备份和数据传输。TS-x31K 具有单硬盘架、双硬盘架和四硬盘架的不同型号,支持 SATA 6 Gbps 数据传输。除单硬盘架型号外,TS-x31K 系列 NAS 均具有两个千兆位以太网端口(两个 GbE RJ45 端口),可以随时随地实现最佳吞吐量和播放多媒体内容。

硬件规格

警告

- 如果您的 QNAP 产品有硬件方面的缺陷,请将产品退回 QNAP 或 QNAP 授权的服务中心 进行维修或更换。您本人或未经授权的第三方对产品进行的任何维修或维护流程均会使保 修失效。
- 对于因未经授权进行的修改和安装不受支持的第三方应用程序而造成的任何损坏或数据丢失,QNAP 概不负责。

有关详细信息,请参见 QNAP 产品保修服务条款。

订购部件号	硬盘架	内存	电源
TS-131K	1	1 GB	单个
TS-231K	2	1 GB	单个
TS-431K	4	1 GB	单个

组件	TS-131K	TS-231K	TS-431K		
处理器					
CPU	Annapurnalabs Labs Alpine	Annapurnalabs Labs Alpine AL-214 ARMv7			
频率	4核1.7 GHz				
架构	ARM 32 位				
加密引擎	AES-256				
内存					

组件	TS-131K	TS-231K	TS-431K				
预安装内存	1 GB RAM: 1GB DDR3						
	注意 此内存不可扩展。						
最大内存	1 GB RAM: 1GB						
闪存	512 MB(双重引导操作系统	充保护)					
存储							
硬盘架	1 x 3.5 英寸 SATA 6 Gbps	2 x 3.5 英寸 SATA 6 Gbps	4 x 3.5 英寸 SATA 6 Gbps				
硬盘兼容性	3.5 英寸硬盘架:						
	• 3.5 英寸 SATA 机械硬盘						
	2.5 英寸硬盘架:						
	• 2.5 英寸 SATA 机械硬盘						
	• 2.5 英寸 SATA 固态硬盘						
SSD 缓存加 速支持	• 3.5 英寸硬盘架: 1	• 3.5 英寸硬盘架: 1 至 2	・ 3.5 英寸硬盘架: 1 至 4				
热插拔	支持						
网络							
千兆位以太 网端口	1 x GbE RJ45	2 x GbE RJ45					
外部 I/O 端口	和扩展插槽						
USB 端口 正面: 1 x USB 3.2 Gen 1 (5 Gbps)							
	注意 此 USB 端口支持一键复制	制。					
	背面: 1 x USB 3.2 Gen 1 (5 Gbps)						
界面	界面						

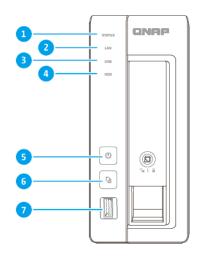
组件	TS-131K	TS-231K	TS-431K				
按钮	电源						
	重置USB 一键复制						
尺寸							
外形规格	立式						
尺寸(高 x 宽 x 深)	169 x 73 x 219 mm 6.65 x 2.87 x 8.62 英寸	169 x 102 x 219 mm 6.65 x 4.02 x 8.62 英寸	169 x 160 x 219 mm 6.65 x 6.3 x 8.62 英寸				
净重	1.04 kg(2.29 磅)	1.28 kg(2.82 磅)	3 kg(6.61 磅)				
其他							
电源单元	36W,100-240V DC, 50/60 Hz	0-240V DC, 60W, 100-240V DC, 90W, 100-240V D 50/60 Hz 50/60 Hz					
系统电池	CR2032 锂电池(3V,225 r	mAh)					
噪声声级	16.0 dB(A)	22.1 dB(A)	23.2 dB(A)				
注意 噪声声级在距 NAS 一米以内的旁观者位置测得。测试 NAS 安装了最大数 硬盘以低速运行。							
风扇	系统: 1 x 50 mm,12V DC 智能风扇	系统: 1 x 70 mm,12V DC 智能风扇	系统: 1 x 120 mm,12V DC 智能风扇				
工作温度	0°C 至 40°C(32 至 104°F)						
相对湿度	 无冷凝相对湿度: 5% 至 95% 湿球温度: 27°C (80.6°F) 						
安全锁孔	锁孔 Kensington 安全锁孔						

包装内容

项目	数量
TS-x31K	1
交流电源适配器	1
电源线	1
以太网线	1 x 1GbE (Cat 5e)
适用于 3.5 英寸硬盘的螺丝	• TS-131K: 4
	• TS-231K: 8
	• TS-431K: 16
适用于 2.5 英寸硬盘的螺丝	• TS-131K: 3
	• TS-231K: 6
	• TS-431K: 12
快速安装指南 (QIG)	1

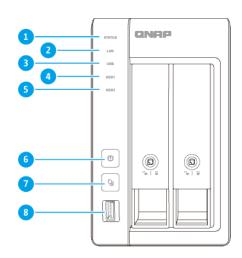
组件

前面板



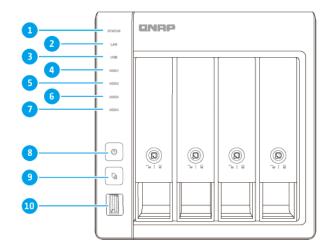
TS-131K

编号	组件	编号	组件
1	状态 LED	5	电源按钮
2	LAN LED	6	USB 一键复制按钮
3	USB LED	7	USB 3.2 Gen 1 一键复制 A 型端口
4	硬盘 LED	-	-



TS-231K

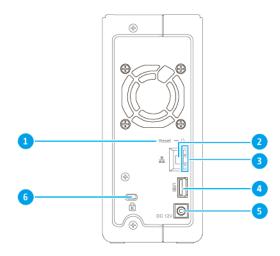
编号	组件	编号	组件
1	状态 LED	5	硬盘 2 LED
2	LAN LED	6	电源按钮
3	USB LED	7	USB 一键复制按钮
4	硬盘 1 LED	8	USB 3.2 Gen 1 一键复制 A 型端口



TS-431K

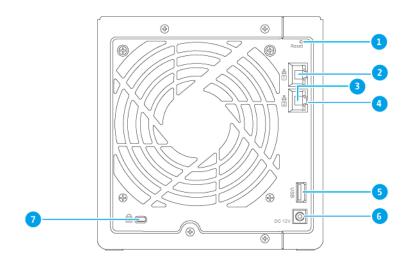
编号	组件	编号	组件
1	状态 LED	6	硬盘 3 LED
2	LAN LED	7	硬盘 4 LED
3	USB LED	8	电源按钮
4	硬盘 1 LED	9	USB 一键复制按钮
5	硬盘 2 LED	10	USB 3.2 Gen 1 一键复制 A 型端口

后面板



TS-131K

编号	组件	编号	组件
1	重置按钮	4	USB 3.2 Gen 1 A 型端口
2	千兆位以太网端口 (RJ45)	5	电源输入
3	千兆位以太网 LED	6	Kensington 安全锁孔



TS-231K, TS-431K

编号	组件	编号	组件
1	重置按钮	5	USB 3.2 Gen 1 A 型端口
2	千兆位以太网端口 1 (RJ45)	6	电源输入
3	千兆位以太网端口 2 (RJ45)	7	Kensington 安全锁孔
4	千兆位以太网 LED	-	-

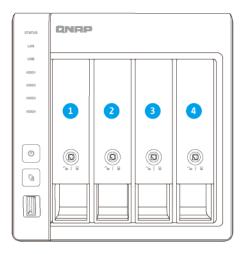
硬盘编号



TS-131K



TS-231K



TS-431K

安装要求

类别	项目
环境	• 室温: 0°C 至 40°C(32 至 104°F)
	• 无冷凝相对湿度: 5% 至 95%
	• 湿球温度: 27°C (80.6°F)
	• 平坦的防静电表面,无直射阳光、液体或化学药剂
	• 无可能阻塞 NAS 通风或者压住 NAS 或电源线的物品
硬件和外围设备	 存储硬盘 有关兼容硬盘型号的列表,请转到 https://www.qnap.com/compatibility。 网线
工具	1号或2号十字螺丝刀・ 平头螺丝刀・ 防静电腕带

设置 NAS

重要

在设置 NAS 或安装 NAS 组件之前,请仔细阅读所有安全要求和信息。

- **1.** 将 NAS 设备置于符合要求的环境中。 有关详细信息,请参见安装要求。
- 2. 安装硬盘。

有关详细信息,请参见以下主题:

- 在 3.5 英寸托盘上安装 3.5 英寸硬盘
- 在 3.5 英寸托盘上安装 2.5 英寸硬盘或固态硬盘

有关兼容硬盘型号的列表,请转到 https://www.qnap.com/compatibility。

- 3. 将 NAS 连接到网络。
- **4.** 可选: 连接 USB 扩展单元。 有关详细信息,请参见连接 USB 扩展单元。
- 5. 连接电源线和所有适用的线缆。
- **6.** 启动 NAS 电源。 有关详细信息,请参见前面板。

7. 安装 QTS。

有关详细信息,请参见 QTS 安装。

3. 安装和配置

本章提供了具体的硬件和固件安装与配置步骤。

硬件安装

本节提供有关安装硬盘、内存模块和扩展卡的信息。

硬盘安装

TS-x31K 兼容 3.5 英寸硬盘、2.5 英寸硬盘以及 2.5 英寸固态硬盘。

在 3.5 英寸托盘上安装 3.5 英寸硬盘

警告

- 安装硬盘将删除硬盘上的所有数据。
- 请执行静电放电 (ESD) 规程,以避免组件损坏。



转动的风扇叶片: 使您的双手和身体其他部位远离正在转动的风扇叶片。

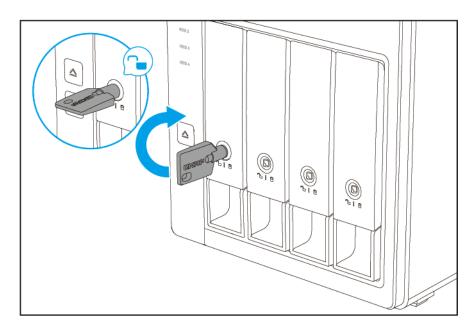


运动的其他组件: 使您的双手和身体其他部位远离正在运动的其他组件。

1. 关闭 NAS 电源。

2. 取下硬盘托盘。

a. 可选: 解除对托盘的锁定。



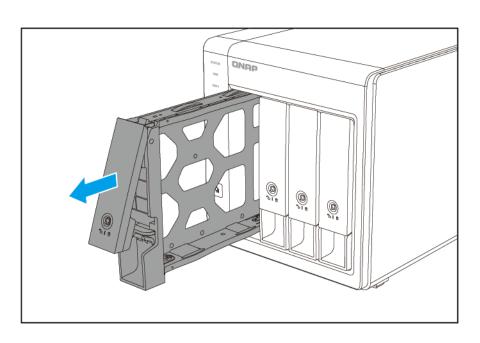
注意

预装硬盘托盘未锁定。

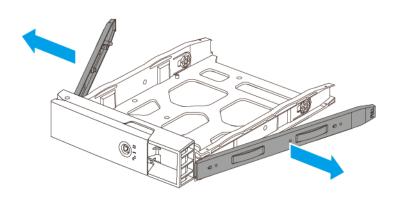
重要

请确保将硬盘托盘钥匙存放在安全的地方。

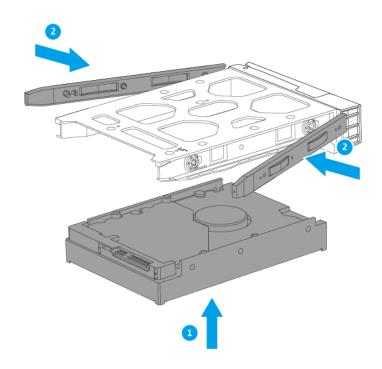
- **b.** 拉动手柄以松开托盘。
- c. 拉出托盘。



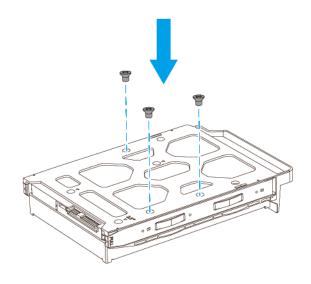
- 3. 将硬盘安装到托盘上。
 - a. 取下硬盘托盘两侧的固定面板。



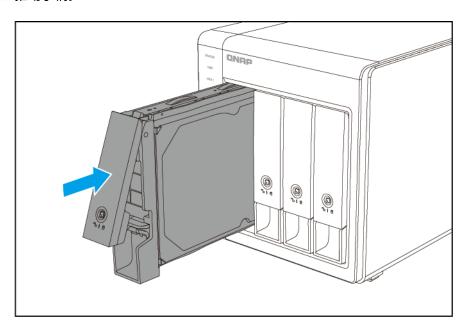
- **b.** 将硬盘放在托盘上,使硬盘两侧的孔与托盘两侧的孔对齐。
- c. 装上固定面板。



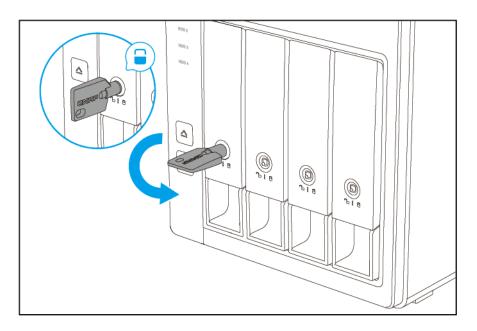
d. 可选: 装上螺丝,进一步固定硬盘。



- 4. 将托盘装入硬盘架。
 - a. 将托盘插入硬盘架。
 - **b.** 推动手柄。



c. 可选: 锁住托盘。



5. 启动 NAS 电源。

在 3.5 英寸托盘上安装 2.5 英寸硬盘和固态硬盘

警告

- 安装硬盘将删除硬盘上的所有数据。
- 请执行静电放电 (ESD) 规程,以避免组件损坏。



转动的风扇叶片: 使您的双手和身体其他部位远离正在转动的风扇叶片。

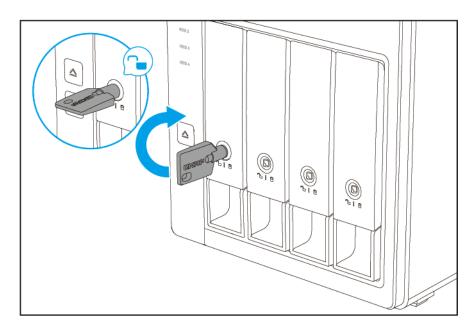


运动的其他组件: 使您的双手和身体其他部位远离正在运动的其他组件。

1. 关闭 NAS 电源。

2. 取下硬盘托盘。

a. 可选: 解除对托盘的锁定。



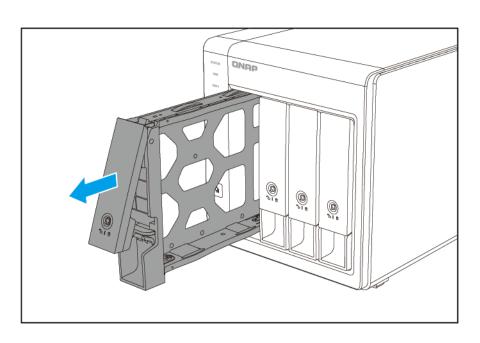
注意

预装硬盘托盘未锁定。

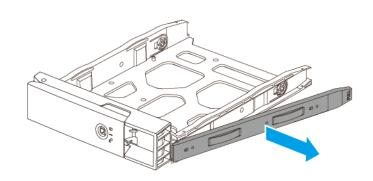
重要

请确保将硬盘托盘钥匙存放在安全的地方。

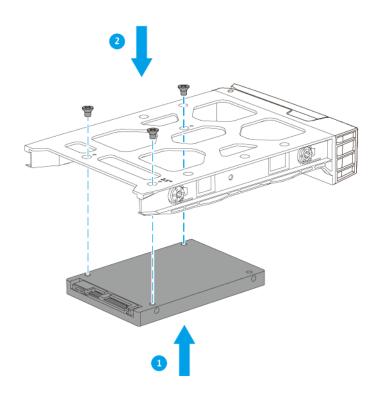
- **b.** 拉动手柄以松开托盘。
- c. 拉出托盘。



- 3. 将硬盘安装到托盘上。
 - a. 取下硬盘托盘右侧的固定面板。

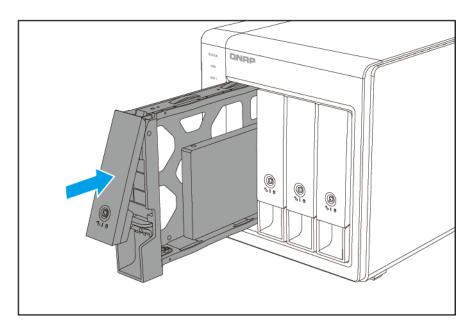


- **b.** 将硬盘放在托盘上,使硬盘两侧的孔与托盘两侧的孔对齐。
- c. 安装螺丝。

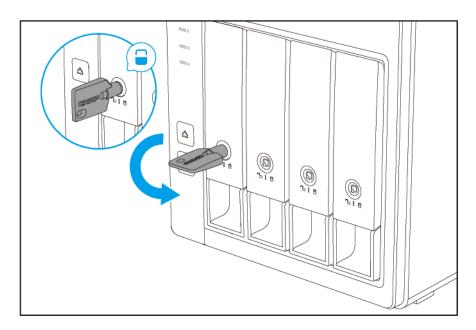


- 4. 将托盘装入硬盘架。
 - a. 将托盘插入硬盘架。

b. 推动手柄。



c. 可选: 锁住托盘。



连接 USB 扩展单元

TS-x31K 支持 USB 扩展单元。有关详细信息,请参见下表。

您可以从 QNAP 或授权经销商处购买存储扩展配件。

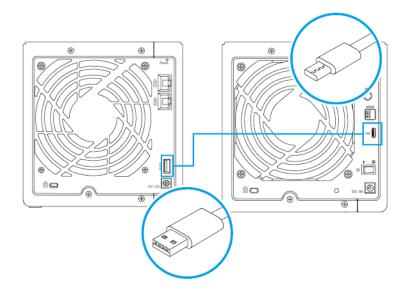
有关详细信息,请转到 https://shop.qnap.com/。

有关兼容扩展单元的列表和最大可应用扩展单元数,请转到 http://www.qnap.com/go/compatibility-expansion。

扩展单元型号	描述	所需配件
TR-002	・ 使用 USB 3.2 Gen 2 C 型接口 ・ 支持 SATA	USB 3.2 Gen 2 A 型至 C 型线缆
TR-004	・ 使用 USB 3.2 Gen 1 C 型接口 ・ 支持 SATA	USB 3.2 Gen 1 A 型至 C 型线缆
TL-D800C	・ 使用 USB 3.2 Gen 2 C 型接口 ・ 支持 SATA	USB 3.2 Gen 2 A 型至 C 型线缆

1. 将扩展单元连接到 NAS。

- a. 将 USB 线缆连接到扩展单元上的 USB B 型或 USB C 型端口。
- **b.** 将 USB 线缆连接到 NAS 上的 USB 3.2 Gen 1 A 型端口。



- 2. 为扩展单元接通电源。
- 3. 确认 NAS 能够识别扩展单元。
 - a. 以管理员身份登录 QTS。
 - b. 转到主菜单 > 存储与快照总管 > 概述 > 系统。
 - c. 确认扩展单元已列出。

QTS 安装

方法	描述	要求
Qfinder Pro	如果 NAS 已连接到您的局域网,可以执行以下操作:	• 计算机
安装(推荐)	• 使用 Qfinder Pro 定位 NAS。	• 网线
	• 完成"智能安装指南"向导中的步骤。	• Qfinder Pro 安装程序
云安装	如果 NAS 已连接到 Internet,可以执行以下操作:	• 计算机或移动设备
	• 扫描 NAS 上的二维码。	• myQNAPcloud 帐户
	• 指定 Cloud Key。	• Cloud Key
	• 登录您的 myQNAPcloud 帐户。	
	• 使用 myQNAPcloud Link 远程访问 NAS。	
	• 完成"智能安装指南"向导中的步骤。	

使用 Qfinder Pro 安装 QTS

警告

安装 QTS 将删除硬盘上的所有数据。请先备份您的数据,然后再继续。

- 1. 启动 NAS 电源。
- 2. 将 NAS 连接到您的局域网中。
- 3. 在已连接到同一局域网的计算机上运行 Qfinder Pro。

注意

要下载 Qfinder Pro,请转到 https://www.qnap.com/utilities。

- 4. 在列表中找到 NAS,然后双击名称或 IP 地址。
- 5. 执行以下任一操作。
 - 要检查是否有可供使用的最新版本,单击**开始**。 向导会下载可供使用的最新版本,下载完成后,NAS 会重新启动。如果没有更新的版本,向 导会自动显示**智能安装指南**。
 - 要安装立即可用的版本,单击跳过。
- 6. 单击启动智能安装指南。

- 7. 指定以下信息。
 - **NAS 名称**:指定 1 至 14 个字符的名称。名称支持字母(A 到 Z、a 到 z)、数字(0 到 9)和 连字符 (-),但不能以连字符结尾。
 - 密码:指定1至64个字符的管理员密码。密码支持所有ASCII字符。
- 8. 单击下一步。
- 9. 指定时区、日期和时间。

提示

QNAP 建议连接到 NTP 服务器,以确保 NAS 遵循协调世界时 (UTC) 标准。

- 10. 单击下一步。
- 11. 选择自动获取 IP 地址(DHCP)。
- 12. 单击下一步。
- 13. 选择将用于访问 NAS 上共享文件夹的设备类型。
- 14. 单击下一步。
- 15. 检查设置。
- **16.** 单击**应用**。 此时会出现确认消息。

警告

单击确认后,将先删除硬盘上的所有数据,然后再安装 QTS。

17. 单击确认。 QTS 即安装完毕。

使用 Cloud Key 安装 QTS

警告

安装 QTS 将删除硬盘上的所有数据。请先备份您的数据,然后再继续。

- 1. 启动 NAS 电源。
- 2. 将 NAS 连接到 Internet。
- 3. 使用以下方法之一转到"QNAP Cloud 安装"页面:
 - 在您的计算机上,转到 http://install.qnap.com/。
 - 使用移动设备扫描 NAS 上的二维码。

网页中会列出本地网络上所有尚未初始化的 QNAP NAS 设备。

4. 从列表中找到您的 NAS, 然后单击**初始化**。

注意

如果未列出您的 NAS,请按网页上的说明指定 NAS 上的 Cloud Key。

安装向导将在默认 Web 浏览器中打开。

5. 创建帐户或登录 myQNAPcloud。

注意

创建帐户后,您必须返回此页面才能完成安装。

6. 为 NAS 指定 myQNAPcloud 设备名称。

注意

- myQNAPcloud 设备名称用于远程访问 NAS。
- 因安全原因,在您的 NAS 上初始化 myQNAPcloud Link 远程连接服务后,会将其禁用。 通过 LAN 连接到 QTS,然后安装 myQNAPcloud Link 可启用此服务。
- 7. 单击下一步。
- 8. 执行以下任一操作。
 - 要检查是否有可供使用的最新版本,单击**开始**。 向导会下载可供使用的最新版本,下载完成后,NAS 会重新启动。如果没有更新的版本,向 导会自动显示**智能安装指南**。
 - 要安装立即可用的版本,单击跳过。
- 9. 单击启动智能安装指南。
- 10. 指定以下信息。
 - **NAS 名称**:指定 1 至 14 个字符的名称。名称支持字母(A 到 Z、a 到 z)、数字(0 到 9)和 连字符 (-),但不能以连字符结尾。
 - 密码:指定1至64个字符的管理员密码。密码支持所有ASCII字符。
- 11. 单击下一步。
- 12. 指定时区、日期和时间。

提示

QNAP 建议连接到 NTP 服务器,以确保 NAS 遵循协调世界时 (UTC) 标准。

- **13.** 单击下一步。
- 14. 选择自动获取 IP 地址(DHCP)。
- 15. 单击下一步。

- 16. 选择将用于访问 NAS 上共享文件夹的设备类型。
- **17.** 单击下一步。
- 18. 检查设置。
- 19. 单击应用。 此时会出现确认消息。

警告

单击**确认**后,将先删除硬盘上的所有数据,然后再安装 QTS。

20. 单击确认。 QTS 即安装完毕。

4. 基本操作

本章介绍 NAS 的基本操作。

电源按钮

操作	用户操作	结果
启动电源	按下此按钮一次。	设备开机。
关闭电源	按住此按钮 3 秒钟。	设备关机。
强制关机	按住此按钮 10 秒钟。	设备关机。
		重要 仅当设备无响应时才能使用此方法。

重置按钮

重要

要保护您的设备免受暴力破解攻击,QNAP建议在系统重置后禁用默认 admin 帐户。要禁用默认 admin 帐户,您必须先创建新管理员帐户,注销 admin 帐户,然后使用新帐户登录。

操作	用户操作	结果
基本系统重置	按住此按钮 3 秒钟。	以下设置将重置为默认值: • admin 帐户将自动启用。 • 系统管理员密码:有关默认密码的详细信息,请参见此常见问题。 • TCP/IP 配置: • 通过 DHCP 自动获取 IP 地址设置 • 禁用巨型帧 • 如果启用端口中继(仅限多局域网型号),则端口中继模式将重置为"主动备份(故障转移)"。 • 系统端口:8080(系统服务端口) • 安全等级:低(允许所有连接) • LCD 面板密码:(空白) • VLAN:禁用
高级系统重置	按住此按钮 15 秒钟。	恢复默认出厂设置。 • 要在高级系统重置后检索旧数据,请在 NAS 上重新创建先前的文件夹结构。

LED

开启 NAS 电源后,LED 指示灯会指示系统状态和相关信息。以下 LED 信息仅适用于硬盘已正确安装并且 NAS 已连接到网络的情况。

有关 LED 位置的详细信息,请参见组件。

LED	状态	描述
系统状态	红绿交替闪	• 硬盘正在格式化。
	烁,间隔 0.5 秒	• NAS 正在初始化。
		• 操作系统正在更新。
		• RAID 正在重建。
		• 正在进行在线 RAID 容量扩展。
		• 正在进行在线 RAID 级别迁移。

LED	状态	描述
系统状态	红色	• 硬盘无效。 • 磁盘卷的容量已满。 • 磁盘卷的容量即将被占满。 • 系统风扇故障。 • 访问(读/写)数据时出错。 • 在硬盘上检测到坏扇区。 • NAS 处于降级只读模式(RAID 5 或 RAID 6 中的两个成员硬盘出现故障,但仍可读取数据)。 • 硬件自检发生错误。
	闪烁红色,间 隔 0.5 秒	NAS 处于降级模式(RAID 1、RAID 5 或 RAID 6 中的一个成员硬盘 出现故障)。
	闪烁绿色,间 隔 0.5 秒	NAS 正在启动。NAS 未配置。硬盘未格式化。
	绿色	NAS 已准备就绪。
	熄灭	所有硬盘都处于待机模式。
LAN	橙色	另一台设备访问数据期间发生了读/写错误。
	闪烁橙色	正在从网络访问 NAS。
硬盘	闪烁红色	正在访问驱动器,但在此过程中发生读/写错误。
	红色	发生硬盘读/写错误。
	闪烁绿色	正在访问数据。
	绿色	硬盘可供访问。
USB	闪烁蓝色,间 隔 0.5 秒	 检测到 USB 设备(已连接到前 USB 端口)。 正在从 NAS 移除 USB 设备(已连接到前 USB 端口)。 正在访问 USB 设备(已连接到 NAS 的前 USB 端口)。 正在与 USB 或 eSATA 设备间复制数据。

LED	状态	描述
USB	蓝色	在前 USB 端口中检测到 USB 设备。
	熄灭	未检测到 USB 设备。NAS 已经完成与连接到前 USB 端口的 USB 设备间的数据复制。

USB 一键复制按钮

使用 USB 一键复制按钮,可以将数据备份从 USB 设备复制到 NAS,或将数据备份从 NAS 复制到 USB 设备。

此功能支持增量备份。NAS 只会复制在上次备份后修改或添加的文件。

警告音

时长	频率	描述
短提示音(0.5 秒)	1	・ NAS 正在启动。 ・ NAS 正在重置(重置按钮)。
	_	
	3	固件已更新。
长提示音(1.5 秒)	1	• NAS 已成功开机并准备就绪。
		• 按住电源按钮 3 秒钟后,NAS 将关机。
	2	• NAS 已通过强制关闭关机(硬件关闭)。
		• 磁盘卷的容量即将被占满。
		• 磁盘卷的容量已满。
		• 硬盘处于降级模式。
		• 硬盘正在重建。
		• 插入或抽出硬盘。
	3(每5分钟)	系统风扇故障。

5. 故障排除

本章介绍基本故障排除信息。

热插拔故障硬盘

在以下情况下, NAS 支持热插拔硬盘:

- RAID 1: 一个成员硬盘有故障
- RAID 5: 一个成员硬盘有故障
- RAID 6: 一个或两个成员硬盘有故障
- 1. 登录 QTS。
- 2. 转到主菜单 > 存储与快照总管 > 存储 > 磁盘/VJBOD。
- 3. 找到发生故障的硬盘。
- 4. 准备一个与故障硬盘具有相同或更大容量的新硬盘。
- 5. 从 NAS 中取下故障硬盘。
- 6. 等待 20 秒或 NAS 发出两声提示音。
- 7. 从硬盘托盘中取下故障硬盘。
- 8. 将新硬盘插入硬盘托盘中。
- **9.** 安装新硬盘。 此时 NAS 会发出两声提示音。
- 10. 转到主菜单 > 存储与快照总管 > 存储。
- 11. 找到包含新硬盘的卷,然后确认状态为正在重建。

强制 Qfinder Pro 或 myQNAPcloud 定位 NAS

如果在 QTS 安装过程中 Qfinder Pro 或 myQNAPcloud 无法定位 NAS,则硬盘或数据可能有故障。

- 1. 关闭 NAS 电源。
- 2. 取下所有硬盘。
- 3. 启动 NAS 电源。
- 4. 使用 Qfinder Pro 或 myQNAPcloud 定位 NAS。
- 5. 重新插入硬盘。
- 6. 继续安装 QTS。

恢复被意外移除的正常硬盘

NAS 支持独有的 RAID 恢复技术,可以从意外断开或移除的硬盘中恢复发生故障的 RAID 磁盘卷。用户可以将处于非活动状态的 RAID 1、RAID 5 或 RAID 6 卷恢复到降级模式,或将处于非活动状态的 RAID 0和 JBOD 配置恢复为正常配置。

磁盘卷	RAID 恢复支持	被移除硬盘的最大数量
单个	否	不适用
JBOD	是	1
RAID 0	是	1
RAID 1	是	1
RAID 5	是	2
RAID 6	是	3
RAID 10	否	不适用

支持和其他资源

QNAP 提供了以下资源:

资源	URL	
文档	https://docs.qnap.com	
服务门户	https://service.qnap.com	
下载	https://download.qnap.com	
社区论坛	https://forum.qnap.com	

6. 术语表

Cloud Key

分配给每个 NAS 设备的唯一 8 位数代码

myQNAPcloud Link

可用于通过 Internet 访问 NAS,而且不必配置复杂的端口转发设置

myQNAPcloud

提供各种远程访问服务,如 DDNS 和 myQNAPcloud Link

myQNAPcloud ID

用于注册 myQNAPcloud 帐户的电子邮件地址

Qfinder Pro

一种 QNAP 实用工具,可用于查找和访问局域网中的 QNAP NAS 设备

QTS

QNAP NAS 操作系统

7. 声明

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Version 3, 29 June 2007

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2. Source Code.

The "source code" for a work means the preferred form of the work for making modifications to it. "Object code" means any non-source form of a work.

A "Standard Interface" means an interface that either is an official standard defined by a recognized standards body, or, in the case of interfaces specified for a particular programming language, one that is widely used among developers working in that language.

The "System Libraries" of an executable work include anything, other than the work as a whole, that (a) is included in the normal form of packaging a Major Component, but which is not part of that Major Component, and (b) serves only to enable use of the work with that Major Component, or to implement a Standard Interface for which an implementation is available to the public in source code form. A "Major Component", in this context, means a major essential component (kernel, window system, and so on) of the specific operating system (if any) on which the executable work runs, or a compiler used to produce the work, or an object code interpreter used to run it.

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